



University of  
Central Lancashire  
UCLan

# Embedding EDI in Higher Education

UCLan Cyprus  
July 2024

Where opportunity creates success

# Embedding EDI in Higher Education

EDI: Why it matters

Getting the foundations right

Inclusive Leadership

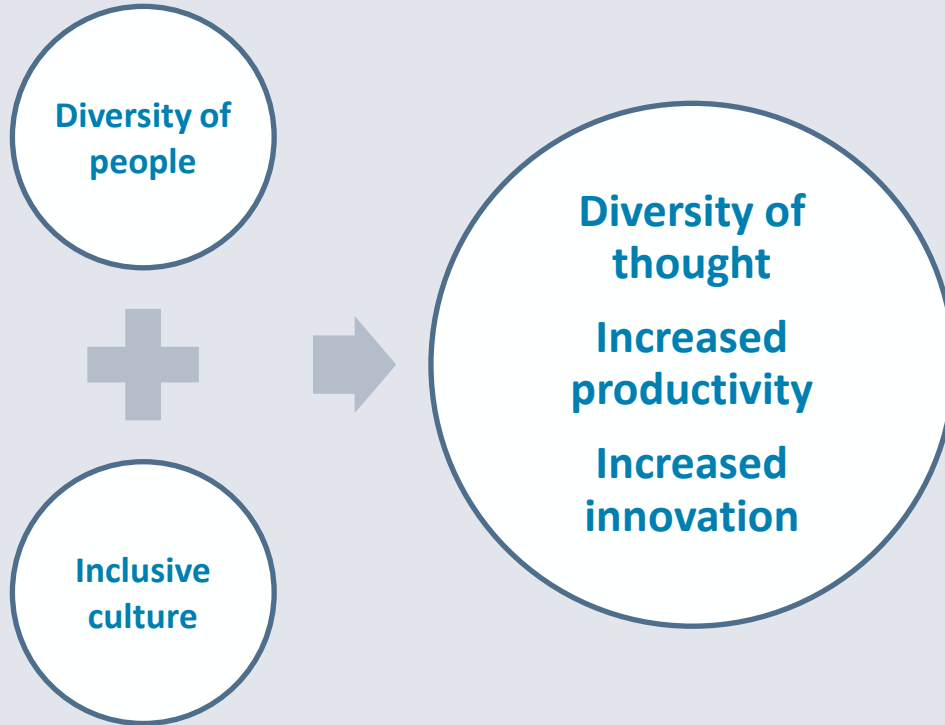
Belonging at UCLan and Good  
Practice Case Studies

# EDI: Why it matters

# Why equality, diversity and inclusion matters

talent pipeline outcomes  
report and support attraction  
colleague retention  
student recruitment  
international students  
mental wellbeing  
sense of belonging  
reporting discrimination  
academic pipeline  
career progression cultural awareness  
awarding gap  
diversity of thought  
continuation rates  
recruitment policy and practice  
reputation

# The value of EDI



# Getting the foundations right

# The EDI Journey!



What we  
think it will  
be at the  
start



How it feels  
along the  
way



What it really  
is – the  
simplified  
version!

# DIVERSITY & INCLUSION MATURITY MATRIX

D&I enhances our competitive advantage

CULTURAL CHANGE

REGULATORY COMPLIANCE

## LEVEL 1

### BASIC

D&I is on the agenda for discussion but no concrete plans are in place to define or achieve desired outcomes beyond those required by regulation. The operating group or businesses will put additional measures in place to respond to any problems.

## LEVEL 2

### AWARENESS

Diversity is increasingly recognised as a business benefit and an inclusive culture is acknowledged as key to success. D&I initiatives are deployed at a local level and monitored to support continuous improvements.

## LEVEL 3

### UNDERSTANDING & APPLICATION

Management recognises the business benefits of diversity and can demonstrate that it is implementing D&I strategies designed to create an inclusive work environment.

## LEVEL 4

### INTEGRATED

D&I is fully integrated into day-to-day activities. Management is committed to creating an environment that supports D&I and encourages the right behaviours. D&I initiatives reflect local needs and support the success of the operating group or business.

## LEVEL 5

### SUSTAINABLE

D&I is 'how things are done' – it's part of business as usual and embedded in day-to-day activities. D&I drives strategy. The impact on business performance is clear and D&I enhances competitive advantage.

TIMELINE: 2010



# Key areas to consider



# Inclusive Leadership

What does  
inclusive  
leadership mean to  
you?



# The role of an inclusive leader



# Belonging at UCLan

# Belonging at UCLan: Key pillars

## Pillar 1:

### People profile

- To develop a people profile that better reflects the learner profile and where people have the knowledge, cultural intelligence and capabilities to meet the needs of our diverse learner population, stakeholders and communities

## Pillar 2:

### Learner outcomes

- To have eliminated gaps in relation to the recruitment, continuation, awards and graduate outcomes for the learner body

## Pillar 3:

### Sense of belonging

- To have developed an enhanced sense of belonging through strengthening our inclusive culture and environment

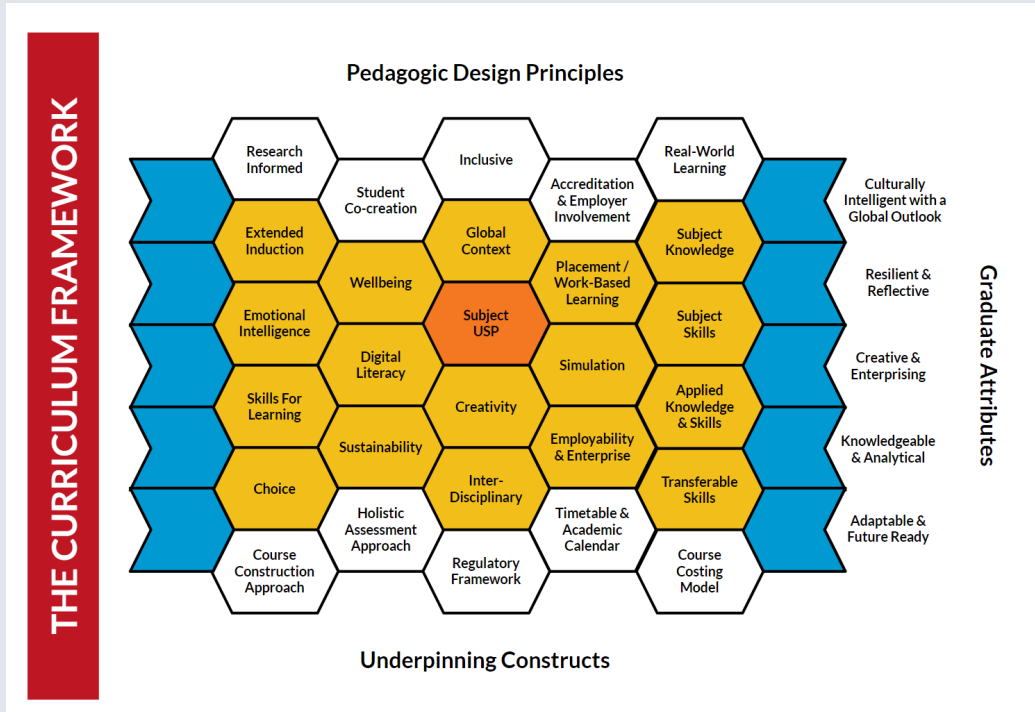
## Pillar 4:

### EDI Research

- To have strengthened our national and international research impact in areas relating to EDI

# Curriculum for All

# UCLan's Curriculum Framework





# Curriculum For All: Points of Enquiry



- Know the needs, barriers and challenges within your student body
- Curriculum content which draws upon interdisciplinary global perspectives
- A curriculum that all students feel connected to
- A learning environment that all students feel a sense of belonging
- Assessment and feedback methods that enable all students to achieve their potential

# Embedding EDI in the Curriculum

## Inclusive Curriculum Design

- Ensure course materials reflect diverse perspectives and experiences
- Incorporate case studies and examples from different cultures and backgrounds

## Diversified Reading Lists

- Include authors from underrepresented groups
- Encourage critical thinking about biases in traditional academic sources

## Training and Development for Staff

- Provide training on inclusive teaching practices
- Promote awareness of unconscious biases

## Assessment Methods

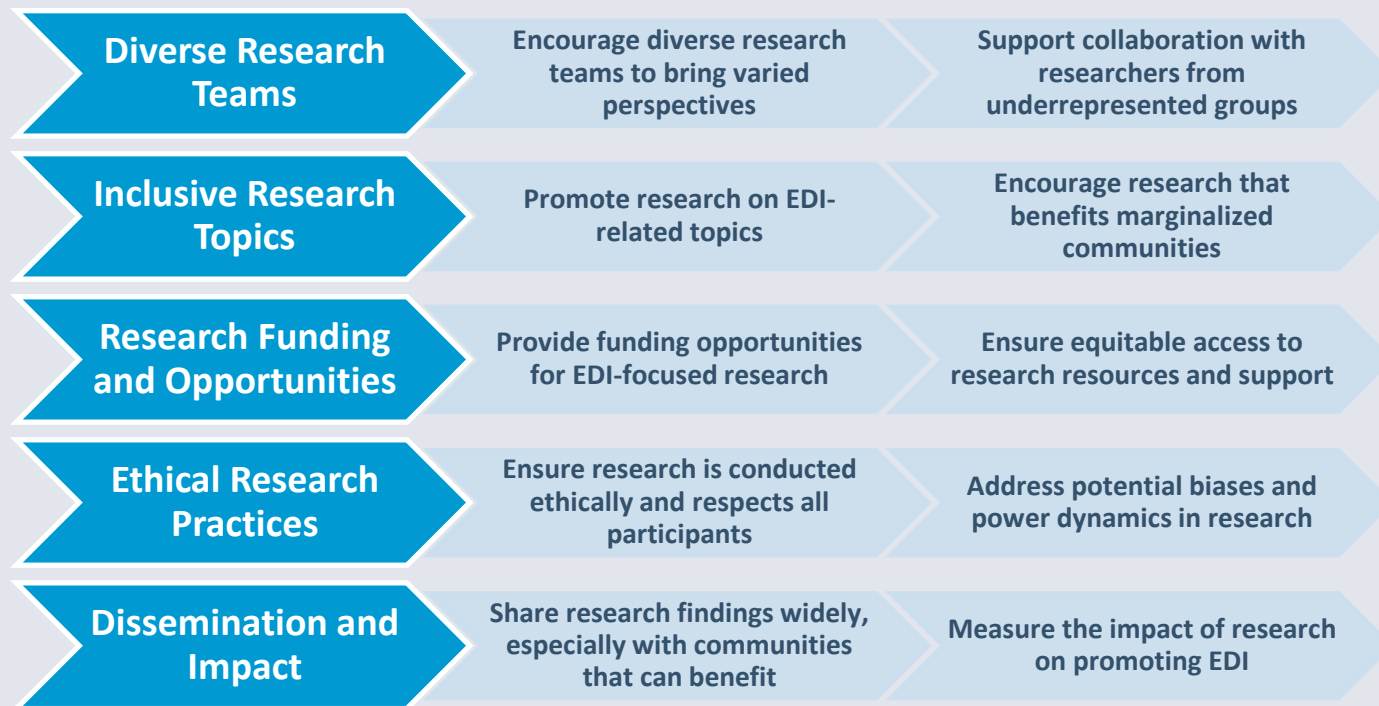
- Use a variety of assessment methods to cater to diverse learning styles
- Ensure assessments are fair and accessible to all students

## Curriculum Review and Feedback

- Regularly review and update the curriculum to ensure inclusivity
- Gather feedback from students on EDI in the curriculum

# RKE for All

# Inclusive Research



# Designing for Diverse Learners

# Designing for diverse learners guidance

Simple guidelines to support best practice learning material design. The practices will benefit every learner, not just those who may require specific adjustments.



# Designing for diverse learners

UNIVERSITY OF HULL

## Always...

- Always use a readable font, sentence case and a suitable font size - at least 12pt for print and 1 em for web.
- Always use left-aligned text and 1.5 line spacing.
- Always break up information. Use meaningful headings, sub-headings and one-level bullet lists.
- Always use heading styles, tags or other formatting features for headings and sub-headings.
- Always make important information clear and easy to find.
- Always write descriptive and meaningful hyperlinks and use a URL shortener if required. **Contact us**
- Always use a combination of colour, shapes and text to convey meaning. **Start**
- Always ensure sufficient colour contrast from foreground and background elements.
- Always provide multiple means of representation. Add meaningful alternative (alt) text to all images, diagrams and tables.
- Always provide transcripts or captions for audio and videos. Narrate video descriptively.
- Always allow user control for media and navigation. Ensure all content can be navigated with a keyboard.
- Always use accessibility checkers where available.

## Avoid...

- Avoid difficult to read text. Do not use all capitals, small font sizes andursive or script fonts.
- Avoid centre or right text alignment and full justification.
- Avoid complex and cluttered layouts. Do not use multi-layered menus or complicated lists.
- Avoid manual formatting text to convey headings, meaning or structure.
- Avoid the use of all capital letters, underlining and italics for heading styles or emphasis. **DON'T DO THIS**
- Avoid using uninformative hyperlinks and never use 'click here'. **Click here**
- Avoid the use of colour or shape as the only way to convey meaning.
- Avoid low colour contrasts and the use of text over images or patterned backgrounds.
- Avoid using one means of expression, especially when using media or explaining challenging concepts. Avoid unclear or overcomplex alt text.
- Avoid providing audio and video without an alternative representation.
- Avoid automatically playing media content and forcing control by use of a mouse or touch screen alone.
- Avoid assuming your content is accessible without testing it.

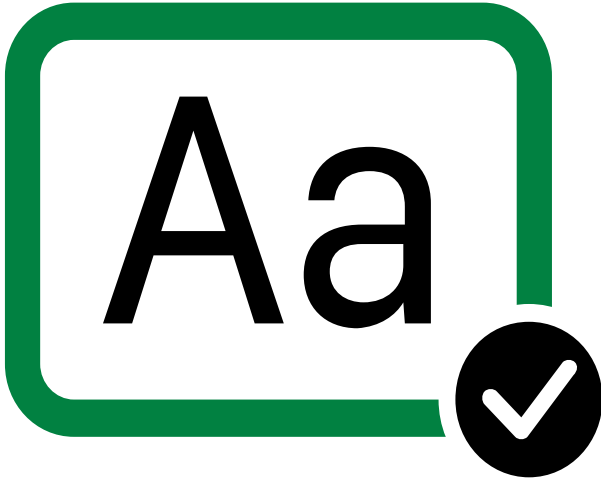
Created by Dr Lee Rubin, Dr Ella Dawson, Gemma Spencer, Tom Tomlinson, Sue Watling, Kate Wright with input from the HigherEd community. Based on the Accessibility Poster Series from the Home Office Digital (CC BY-NC-SA) Poster v4.0

Always use a readable font, sentence case and a suitable font size - at least 12pt for print and 1 em for web.



[Resources – Designing for diverse learners](#)  
[Powerpoint - Designing for diverse learners](#)

# Why font matters...



## 1 Sentence Case

Words can be identified by their shape. Readability is reduced with all caps because all words have a uniform rectangular shape.

## 2 Font

Unusual fonts with unnecessary flourishes can be hard to read.

## 3 Size

A small font size is more difficult to read.

## Design for readability

Readability and legibility are key considerations for all users. Some people may have difficulty tracking along a line of text if its line height (a.k.a. leading) is too wide or too narrow. Some people need to enlarge text to read it and will not be able to access content set in a text size that is small or doesn't scale correctly. [Find out more about readability](#)



# Thoughts and reflections





University of  
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# Using Chartermarks as a catalyst for change

UCLan Cyprus

July 2024

Where opportunity creates success

# Using Chartermarks as a Catalyst for Change: overview

Leadership buy in

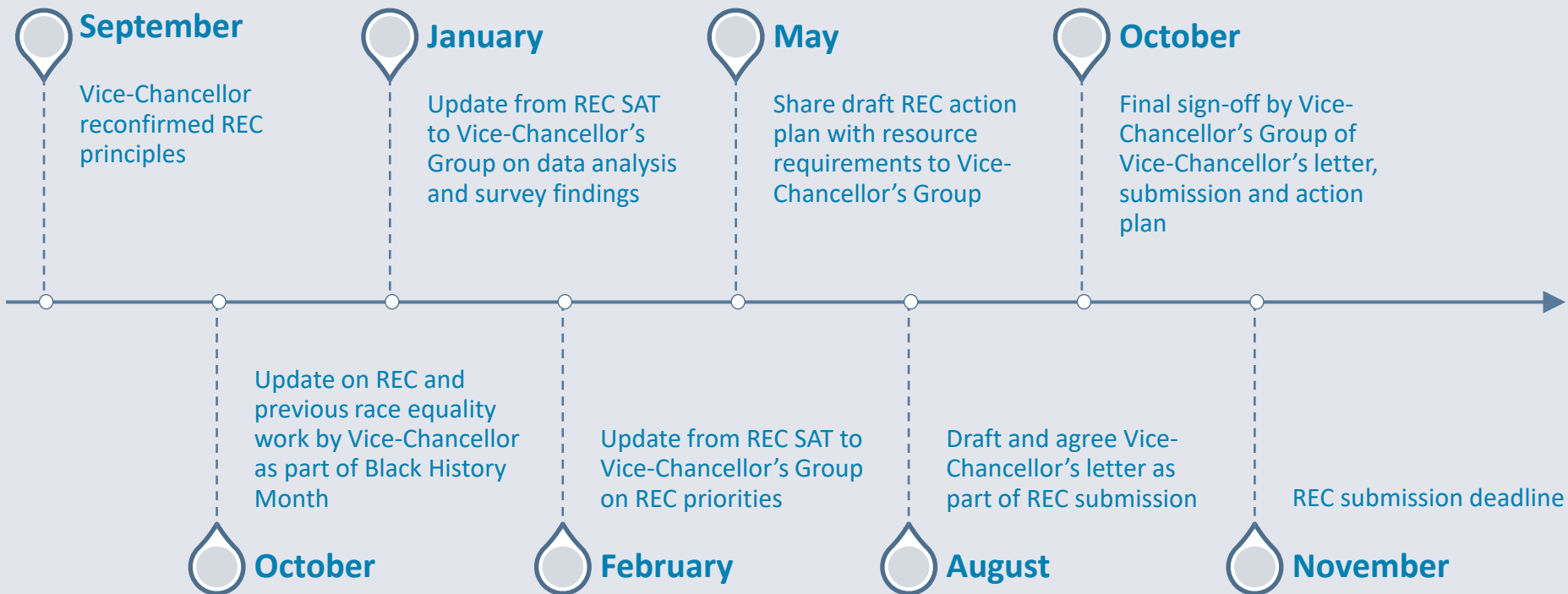
Developing a sustainable data-  
driven approach

Co-creating your action plan

Building Communities of  
Practice







# Leadership buy in

# Leadership buy-in



# Developing a sustainable data- driven approach

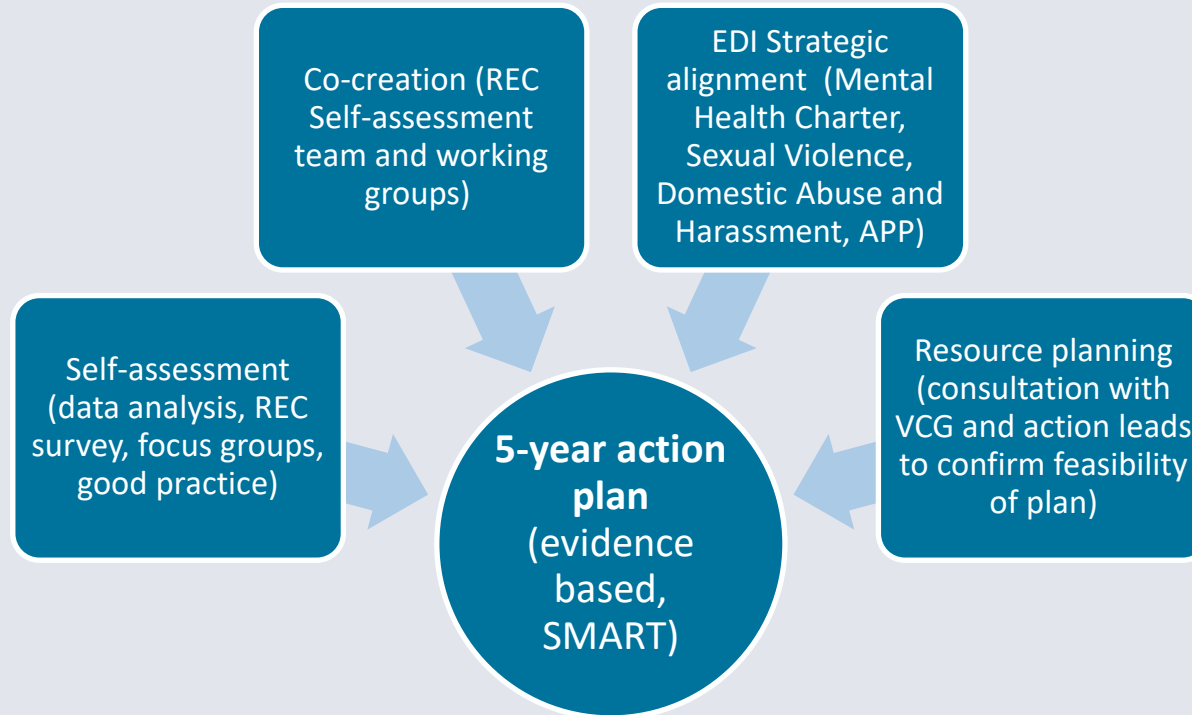
# Developing a sustainable data-driven approach - dashboards

University of Central Lancashire EDI Dashboard - Last Updated: February 2023		University of Central Lancashire UCLan	
<p><b>IMPORTANT NOTICE:</b> By using the data from the dashboard, you are confirming your commitment to using it responsibly and it is strictly prohibited to use the data to identify any individual staff or student. The data must only be used internally at UCLan for its intended purpose and not for any form of discrimination or harassment. If you would like any guidance on responsible use of data, please contact <a href="mailto:strategicdata@uclan.ac.uk">strategicdata@uclan.ac.uk</a></p>			
Student		Staff	
<b>Recruitment</b> How do conversion percentages compare across different groups of students and characteristics? Detail on the following conversion rates: - Application to Offer % - Offer to Accept % - Application to Accept % 	<b>Applications</b> How do conversion percentages compare across different groups of staff and characteristics? Detail on the following conversion rates: - Application to Shortlisting % - Shortlisting to Appointed % - Application to Appointed % 		
<b>Student Profile</b> What is the breakdown of the student population at UCLan? View trends across three years of data broken by key characteristics. 	<b>Staff Profile</b> What is the breakdown of the staff population at UCLan? View trends across three years of data broken by key characteristics. 		
<b>Awards Rates and Gaps</b> Do particular groups of students go on to achieve a higher proportion of Good Honours degrees? View trends across three years of data broken by key characteristics. 			
<b>Student Continuation</b> (CURRENTLY UNDER DEVELOPMENT)			
<b>Graduate Outcomes</b> Which students are more likely to progress to a job that is classed as highly skilled employment? Data on highly skilled employment or further study, unemployment, graduate reflections and median salaries. 			
Student Definitions		Staff Definitions	

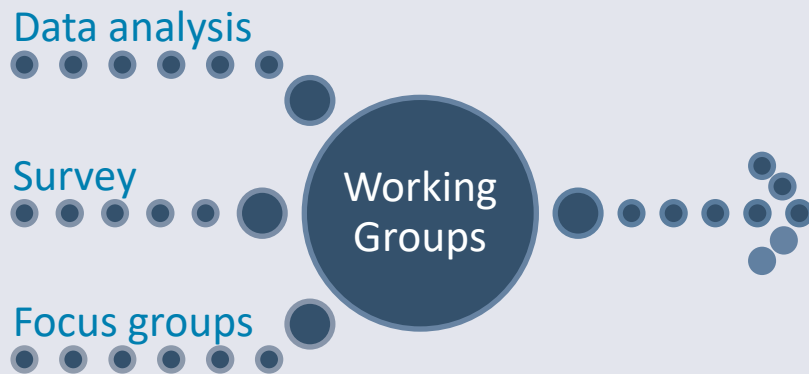
# Co-creating your action plan



# Development of REC action plan



# Working group model



## Colleagues

- Recruitment
- Academic Progression
- Professional Services
- Senior Leadership

## Colleagues and Students

- REC survey findings

## Students

- Recruitment
- Awarding Gap
- International Continuation
- Missing Data

# Race Equality Charter Priorities



Create a safe and inclusive environment for colleagues and students



Accelerate and improve career progression for minoritised ethnic colleagues



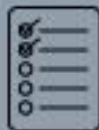
Embed inclusive recruitment practices



Improve the outcomes for minoritised ethnic students



Diversify our UK student population

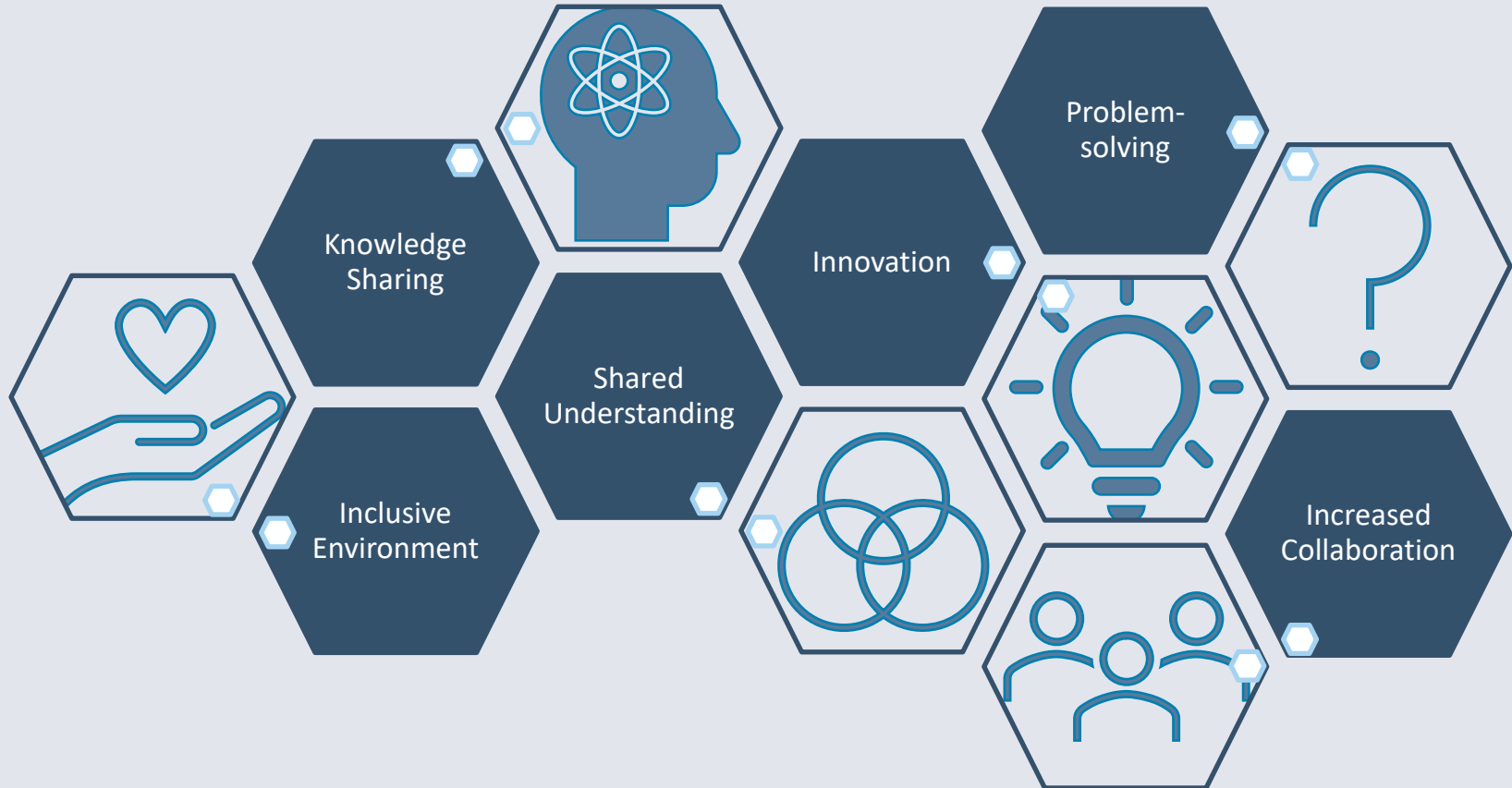


Develop the infrastructure to progress and embed race equality

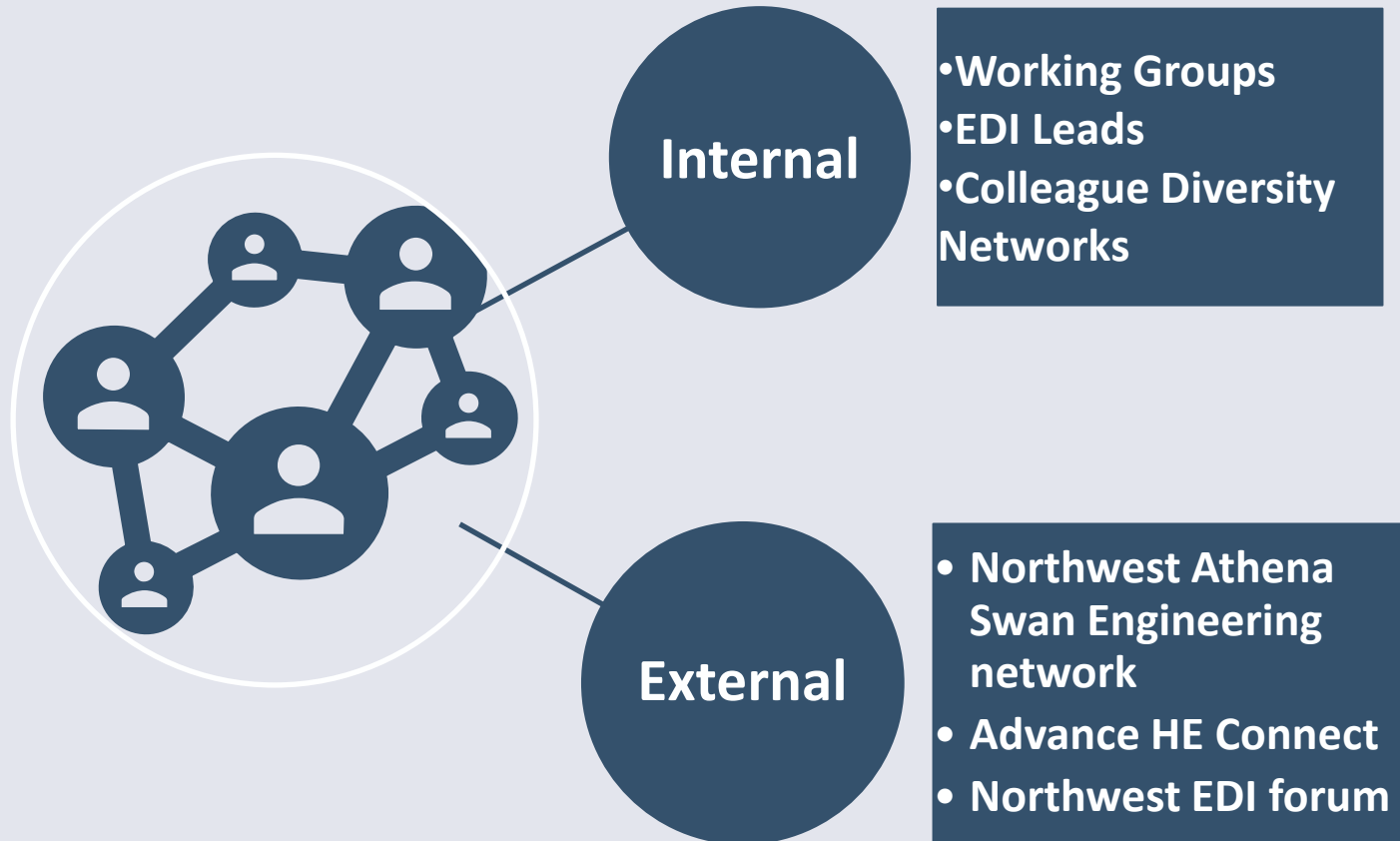
# Communities of Practice



# Why build Communities of Practice for EDI



# Building communities of practice



## Communities of Practice

- What do you already have in place?
- How can these be developed to support your EDI journey?
- What other Communities of Practice could you develop?



# Thoughts and Reflections





Thank you