



Ref. number: 07.14.345.027

(Doc. 400.2.1)

**FINAL REPORT OF THE CYPRUS AGENCY OF QUALITY ASSURANCE AND ACCREDITATION IN HIGHER EDUCATION**

**EVALUATION - ACCREDITATION OF THE PROGRAM OF STUDY**

**IN GREEK: Διαχείριση Φιλοξενίας, Τουρισμού και Εκδηλώσεων (1 Έτος / 90 ECTS, Μεταπτυχιακό)**

**IN ENGLISH: Hospitality, Tourism and Events Management (1 year / 90 ECTS, Master)**

**OF THE HIGHER EDUCATION INSTITUTION**

***University of Central Lancashire Cyprus (UCLAN Cyprus)***

This Final Report was prepared on the basis of Article (20) (2)(f) (i) of the "Quality Assurance and Accreditation in Higher Education and the Establishment and Operation of an Agency on Related Matters Laws" of 2015 and 2016 [N. 136 (I) / 2015 and N.47 (I) / 2016].

**THE PROCEDURE:**

On 26<sup>th</sup> of November 2019, the legal representative of the Higher Education Institution **University of Central Lancashire Cyprus (UCLAN Cyprus)** submitted an application (Doc. 200.1), based on Article (17) of the "Quality Assurance and Accreditation in Higher Education and the Establishment and Operation of an Agency on Related Matters Laws" of 2015 and 2016, for the evaluation-accreditation of the program of study:

**IN GREEK: Διαχείριση Φιλοξενίας, Τουρισμού και Εκδηλώσεων (1 Έτος / 90 ECTS, Μεταπτυχιακό)**

**IN ENGLISH: Hospitality, Tourism and Events Management (1 year / 90 ECTS, Master)**

This application is registered in the file with the reference number: 7.14.345.027

In the framework of competences conferred on it by the relevant legislation, the Council of the Agency has constituted an External Evaluation Committee (EEC) which, after initially examining the institution's application for program evaluation and accreditation, performed a remote visit at the institution on 30<sup>th</sup> November 2020.

The EEC remotely met with the head of the institution, the head of the relevant department, the program's coordinator, members of the academic staff, and members of the administrative staff, students and / or their representatives and the Internal Quality Assurance Committee.

Additionally, the EEC remotely examined the institution's facilities (library, computer labs, research infrastructures, etc.), various documents presented and/or requested by the EEC, the School's/

Faculty's structure and the program's position in it, the CVs of the teaching staff and their relationship to the institution as teachers in regard to any other duties and teaching in other programs of study.

The EEC has documented its findings and recommendations and drew up the External Evaluation Report in the Doc. 300.1.1.

### **CYQAA Council's Decision**

The Council of the Cyprus Agency of Quality Assurance and Accreditation of Higher Education, during its 64<sup>th</sup> Summit on 22<sup>nd</sup> and 23<sup>rd</sup> of March 2021, on the basis of Article 20 (2)(f)(i) of the "Quality Assurance and Accreditation in Higher Education and the Establishment and Operation of an Agency on Related Matters Laws" of 2015 and 2016 [N. 136 (I) / 2015 and N.47 (I) / 2016], and on the basis of the suggestions of the External Evaluation Committee, the comments of the institution on the report **decided that the program is accredited to be delivered in English.**

It is noted that the accreditation is granted with the following remarks:

- Students should be given more internship opportunities as well as scholarships and mobility opportunities through European programs
- According to the EEC report, the academic staff of the department should be increased in order to reduce their teaching time and put more emphasis on quality research.

«The Committee considers that academics teach a lot and efforts should take in the future in order to allow them for more research time»

The current accreditation begins in the **Fall** semester of the academic year **2021 – 2022** and ceases to be in effect at the end of the **Spring** semester of the academic year **2025 – 2026**.

On the basis of Article (4) of the relevant Legislation, it is noted that "the above accreditation is valid for the period provided by the provisions of the Law and is repeated every five (5) years and that the procedure starts at the request of the institution which must, and shall be submitted at least sixteen (16) months before the expiry of the previous accreditation".

Additionally, on the basis of Article (17) (3) (f) during the period of validity of the Accreditation, the Agency acting of its own motion, may examine whether the criteria continue to be met and if they are not met, then the Agency shall revoke the Accreditation, and immediately inform the institution concerned.

(Professor Mary Ioannidou-Koutselini)  
President of the Board of the  
Cyprus Agency of Quality Assurance and Accreditation in Higher  
Education

Date: 20 May, 2021