



Form 400.1

Ref. Number: 07.14.281.025.001

FINAL REPORT OF THE CYPRUS AGENCY OF QUALITY ASSURANCE AND ACCREDITATION IN HIGHER EDUCATION

EVALUATION - ACCREDITATION OF THE PROGRAMME OF STUDY

IN GREEK:

Διοίκηση Τουριστικών Επιχειρήσεων (1.5 ακαδημαϊκά έτη, 90 ECTS, Μεταπτυχιακό-MBA στα Τουριστικά, Εξ αποστάσεως)

IN ENGLISH:

Business Administration in Tourism (1.5 academic years, 90 ECTS, Master-MBA in Tourism, E-Learning)

**OF THE HIGHER EDUCATION INSTITUTION
Neapolis University Pafos**

This Final Report was prepared on the basis of Article (20)(2)(f)(i) of the “Quality Assurance and Accreditation in Higher Education and the Establishment and Operation of an Agency on Related Matters Laws” of 2015 to 2021 [L. 136 (I)/2015 - L. 132(I)/2021].

THE PROCEDURE:

On the 17th of March 2023, the legal representative of the Higher Education Institution “Neapolis University Pafos”, submitted an application (Doc. 200.1), based on Article (17) of the “Quality Assurance and Accreditation in Higher Education and the Establishment and Operation of an Agency on Related Matters Laws” of 2015 to 2021, for the evaluation-accreditation of the programme of study:

IN GREEK:

Διοίκηση Τουριστικών Επιχειρήσεων (1.5 ακαδημαϊκά έτη, 90 ECTS, Μεταπτυχιακό-MBA στα Τουριστικά, Εξ αποστάσεως)

IN ENGLISH:

Business Administration in Tourism (1.5 academic years, 90 ECTS, Master-MBA in Tourism, E-Learning)

This application is registered with the reference number: 07.14.281.025.001

In the framework of competences conferred on it by the relevant legislation, the Council of the Agency has constituted an External Evaluation Committee (EEC), which after initially

examining the institution's application for programme evaluation and accreditation, performed an on-site visit at the institution on the 12th of October 2023.

The EEC met with the head of the institution, the head of the relevant department, the programme's coordinator, members of the academic staff, members of the administrative staff, students and/or their representatives and the Internal Quality Assurance Committee.

Additionally, the EEC examined the institution's facilities (library, computer labs, labs, teaching classes, research infrastructures, etc.), various documents presented and/or requested by the EEC, the School's/Faculty's structure and the programme's position in it, the CVs of the teaching staff and their relationship to the institution as teachers in regard to any other duties and teaching.

The EEC has documented its findings and recommendations and drew up the External Evaluation Report in the Doc. 300.1.1.

CYQAA Council's Decision

The Council of the Cyprus Agency of Quality Assurance and Accreditation of Higher Education, during its 105th Summit on 15th of April 2024, according to the Article (20)(2)(f)(i) of the "Quality Assurance and Accreditation in Higher Education and the Establishment and Operation of an Agency on Related Matters Laws" of 2015 to 2021 [L. 136 (I)/2015 - L. 132(I)/2021], and on the basis of the suggestions of the External Evaluation Committee, the comments of the institution on the External Evaluation Committee report and the Feedback report from the External Evaluation Committee, **decided that the programme is accredited to be delivered in English and Greek.**

The Agency requires the Institution to comply with the following:

- Include, in all courses of the programme, weekly lecture schedules and examples/case studies that will reflect the nuisances of the tourism sector in the future.
- In order to monitor the longer term sustainability of the programme, the competitor analysis must consider Post-Graduate degrees offered in Greece as well as in Cyprus, given that the programme is undertaken by E-Learning and delivered in Greek.
- Teaching staff should be able to check on learning analytics on a weekly basis and take action as early as possible when a student shows as inactive. A period of a month of inactivity is considerably long and the student may eventually have no time to catch up and pass. It is recommended that the data analytical system allows for this going forward.

The current accreditation begins in the **Fall** semester of the academic year **2024-2025** and ceases to be in effect at the end of the **Spring** semester of the academic year **2028-2029**.



On the basis of (4)(c) of the relevant Law, it is noted that “the above accreditation is valid for the period provided by the provisions of the Law and is repeated every five (5) years and that the procedure starts at the request of the institution, which must, and shall be submitted at least sixteen (16) months before the expiry of the previous accreditation”.

Additionally, on the basis of Article (17)(3)(g) during the period of validity of the Accreditation, the Agency acting of its own motion, may examine whether the criteria continue to be met and if they are not met, then the Agency shall revoke the Accreditation, and immediately inform the institution concerned.

(Professor Mary Ioannidou-Koutselini)
President of the Board of the
Cyprus Agency of Quality Assurance and
Accreditation in Higher Education

Date: 30 April 2024