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External Evaluation Report

(Conventional-face-to-face programme of study)

- Higher Education Institution: UNIVERSITY OF CYRPUS
- Town: NICOSIA
 - School/Faculty (if applicable): Faculty of Humanities
 - Department/ Sector: Department of English Studies
- Programme of study Name (Duration, ECTS, Cycle)

In Greek:

Programme Name

In English:

Linguistics (3–8 Years / 240 ECTS, Doctor of Philosophy, Conventional)

- Language(s) of instruction: ENGLISH
- Programme's status: Currently Operating
- Concentrations (if any):

In Greek: Concentrations
In English: Concentrations

The present document has been prepared within the framework of the authority and competencies of the Cyprus Agency of Quality Assurance and Accreditation in Higher Education, according to the provisions of the "Quality Assurance and Accreditation of Higher Education and the Establishment and Operation of an Agency on Related Matters Laws" of 2015 to 2021 [L.136(I)/2015 – L.132(I)/2021].

A. Introduction

This part includes basic information regarding the onsite visit.

The External Evaluation Committee (EEC) conducted the evaluation of the PhD Programme in Linguistics offered by the Department of English Studies at the University of Cyprus on 6 May 2025. The evaluation followed the standards and procedures set by the Cyprus Agency of Quality Assurance and Accreditation in Higher Education (CYQAA), with reference to the European Standards and Guidelines (ESG 2015).

The evaluation was informed by a comprehensive application document submitted by the institution, supplemented by a full-day site visit during which the EEC met with key stakeholders, including:

- 1. The Vice Rector for Academic Affairs (and Chair of the Internal Quality Assurance Committee),
- 2. The Department of English Studies,
- 3. The Coordination Committee of the Programme,
- 4. Academic Teaching Staff,
- 5. Administrative Staff,
- 6. Current PhD Students and Alumni,
- 7. External Stakeholders.

During the visit, the EEC was provided with detailed information on all aspects of the programme and was given ample opportunity to raise questions and seek clarifications. The discussions were wide-ranging, frank, and constructive.

B. External Evaluation Committee (EEC)

Name	Position	University
Rodney Jones	Professor of Sociolinguistics	University of Reading
Barbara Stiebels	Professor of General Linguistics	Leipzig University
Alex Housen	Professor of General and Applied Linguistics	Vrije Universiteit Brussel
Stella Charalambous	Student	Cyprus Open University
Name	Position	University
Name	Position	University

C. Guidelines on content and structure of the report

- The external evaluation report follows the structure of assessment areas.
- At the beginning of each assessment area there is a box presenting:
 - (a) sub-areas
 - (b) standards which are relevant to the European Standards and Guidelines (ESG)
 - (c) some questions that EEC may find useful.
- The questions aim at facilitating the understanding of each assessment area and at illustrating the range of topics covered by the standards.
- Under each assessment area, it is important to provide information regarding the compliance with the requirements of each sub-area. In particular, the following must be included:

Findings

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

Strengths

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

- The EEC should state the compliance for each sub-area (Non-compliant, Partially compliant, Compliant), which must be in agreement with everything stated in the report. It is pointed out that, in the case of standards that cannot be applied due to the status of the HEI and/or of the programme of study, N/A (= Not Applicable) should be noted.
- The EEC should state the conclusions and final remarks regarding the programme of study as a whole.
- The report may also address other issues which the EEC finds relevant.

1. Study programme and study programme's design and development (ESG 1.1, 1.2, 1.7, 1.8, 1.9)

Sub-areas

- 1.1 Policy for quality assurance
- 1.2 Design, approval, on-going monitoring and review
- 1.3 Public information
- 1.4 Information management

1.1 Policy for quality assurance

Standards

- Policy for quality assurance of the programme of study:
 - o is a part of the strategic management of the program.
 - focuses on the achievement of special goals related to the quality assurance of the study program.
 - o has a formal status and is publicly available
 - supports the organisation of the quality assurance system through appropriate structures, regulations and processes
 - supports teaching, administrative staff and students to take on their responsibilities in quality assurance
 - o ensures academic integrity and freedom and is vigilant against academic fraud
 - guards against intolerance of any kind or discrimination against the students or staff
 - supports the involvement of external stakeholders
 - is developed with input from industry leaders and other stakeholders (i.e. industry leaders, professional bodies/associations, social partners, NGO's, governmental agencies) to align with professional standards.
 - integrates employer surveys to adapt to evolving workplace demands.
 - regularly utilizes alumni feedback for long-term effectiveness assessment.
 - is published and implemented by all stakeholders.

1.2 Design, approval, on-going monitoring and review

Standards

- The programme of study:
 - o is designed with overall programme objectives that are in line with the institutional strategy and have explicit intended learning outcomes



- Aligns course learning outcomes with student assessments using rubrics to ensure objectives are met.
- Connects each course's aims and objectives with the programme's overall aims and objectives through mapping, aligning with the institutional strategy.
- o is designed by involving students and other stakeholders
- benefits from external expertise
- reflects the four purposes of higher education of the Council of Europe (preparation for sustainable employment, personal development, preparation for life as active citizens in democratic societies, the development and maintenance, through teaching, learning and research, of a broad, advanced knowledge base)
- o is designed so that it enables smooth student progression
- is designed so that the exams' and assignments' content corresponds to the level of the programme and the number of ECTS
- o defines the expected student workload in ECTS
- o includes well-structured placement opportunities where appropriate
- o is subject to a formal institutional approval process
- results in a qualification that is clearly specified and communicated, and refers to the correct level of the National Qualifications Framework for Higher Education and, consequently, to the Framework for Qualifications of the European Higher Education Area
- is regularly monitored in the light of the latest research in the given discipline, thus ensuring that the programme is up-to-date
- is periodically reviewed so that it takes into account the changing needs of society, the students' workload, progression and completion, the effectiveness of procedures for assessment of students, student expectations, needs and satisfaction in relation to the programme
- o is reviewed and revised regularly involving students and other stakeholders
 - collaborates with industry experts for curriculum development.
 - conducts joint reviews with external academic specialists to maintain academic rigor.
 - performs periodic assessments with external stakeholders to ensure continuous alignment with market needs.
 - establishes collaboration with international educational institutions or/& other relevant international bodies for a global perspective.
 - conducts regular feedback sessions with local community leaders for societal relevance.

1.3 Public information

<u>Standards</u>

- Regarding the programme of study, clear, accurate, up-to date and readily accessible information is published about:
 - o selection criteria
 - intended learning outcomes



- o qualification awarded
- o teaching, learning and assessment procedures
- o pass rates
- o learning opportunities available to the students
- o graduate employment information

In addition, the program has established mechanisms of transparency & communication to ensure that

- o Professional bodies validate program descriptions and outcomes.
- Community leaders actively participate in ensuring that the program's public information is relevant and resonates with the local and societal context.
- External auditors review public information for accuracy & consistency vis-àvis the actual implementation of the program.
- o Industry-specific & societal information is regularly updated with expert inputs.
- o Alumni testimonials are included for a realistic portrayal of program outcomes.

1.4 Information management

Standards

- Information for the effective management of the programme of study is collected, monitored and analysed using specific indicators and data i.e:
 - kev performance indicators
 - o profile of the student population
 - o student progression, success and drop-out rates
 - o students' satisfaction with their programmes
 - o learning resources and student support available
 - career paths of graduates
 - o industry trend analysis.
 - o feedback mechanisms from external partners/stakeholders
 - o data exchanges with professional networks
 - o employer insights concerning career readiness
- Students and staff are involved in providing and analysing information and planning follow-up activities.

You may also consider the following questions:

- What is the procedure for quality assurance of the programme and who is involved?
- Who is involved in the study programme's design and development (launching, changing, internal evaluation) and what is taken into account (strategies, the needs of society, etc.)?
- How/to what extent are students themselves involved in the development of the content of their studies?

- Please evaluate a) whether the study programme remains current and consistent with developments in society (labour market, digital technologies, etc.), and b) whether the content and objectives of the study programme are in accordance with each other?
- Do the content and the delivery of the programme correspond to the European Qualifications Framework (EQF)?
- How is coherence of the study programme ensured, i.e., logical sequence and coherence of courses? How are substantial overlaps between courses avoided? How is it ensured that the teaching staff is aware of the content and outputs of their colleagues' work within the same study programme?
- How does the study programme support development of the learners' general competencies (including digital literacy, foreign language skills, entrepreneurship, communication and teamwork skills)?
- What are the scope and objectives of the foundation courses in the study programme (where appropriate)? What are the pass rates?
- How long does it take a student on average to graduate? Is the graduation rate for the study programme analogous to other European programmes with similar content? What is the pass rate per course/semester?
- How is it ensured that the actual student workload is in accordance with the workload expressed by ECTS?
- What are the opportunities for international students to participate in the study programme (courses/modules taught in a foreign language)?
- Is information related to the programme of study publicly available?
- How is the HEI evaluating the success of its graduates in the labor market? What
 is the feedback from graduates of the study programme on their employment
 and/or continuation of studies?
- Have the results of student feedback been analysed and taken into account, and how (e.g., when planning in-service training for the teaching staff)?
- What are the reasons for dropping out (voluntary withdrawal)? What has been done to reduce the number of such students?
- How and to what extent are external stakeholders involved in the quality assurance process of the program?
- How is external stakeholder feedback gathered, analyzed and implemented,?
- In what ways do external stakeholders assist in making program information publicly available?
- How do external stakeholders contribute to evaluating graduate success in the labor market and obtaining feedback on employment outcomes?

Findings

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

The programme has robust Quality Assurance Systems supported by the Department, the School and the Institution, which includes ample formal and informal avenues for students to provide feedback, Policies are transparent and QA reports are publicly available. The students we spoke to had a good understanding of policies and avenues for feedback. No formal courses are included; PhD work focuses entirely on research, assessed through comprehensive exams, research proposals, and dissertation defence, and the Postgraduate Committee and Departmental Board oversee the monitoring of revisions. Data on pass rates for different stages and employment outcomes is kept, but not systematically made available. Apart from assessment points, students' progression is continually monitored by supervisors and other members of staff. Students are given ample scope to design their project to fit with their interests.

Strengths

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

- 1. Clear formal QA policies at the University and Departmental levels with active student involvement in the process;
- 2. Learning outcomes are well aligned with European Frameworks (explicitly mapped to EQF levels) and local societal needs (e.g. language education, multilingualism);
- 3. There is ample flexibility for students to forge their own research paths.

Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

- 1. Data on students numbers and performance at different stages should be more readily available to inform future planning and recruitment;
- 2. Specific research strengths of staff members should be highlighted more on the website and in recruitment areas;
- 3. More formal processes can be established to document societal trends and the potential impact of work by PhD students in areas such as language policy, education for future planning and recruitment.

Please select what is appropriate for each of the following sub-areas:

Sub-	area	Non-compliant/ Partially Compliant/Compliant
1.1	Policy for quality assurance	Compliant
1.2	Design, approval, on-going monitoring and review	Compliant
1.3	Public information	Compliant
1.4	Information management	Compliant

2. Student – centred learning, teaching and assessment (ESG 1.3)

Sub-areas

- 2.1 Process of teaching and learning and student-centred teaching methodology
- 2.2 Practical training
- 2.3 Student assessment

2.1 Process of teaching and learning and student-centred teaching methodology

Standards

- The process of teaching and learning supports students' individual and social development.
- The process of teaching and learning is flexible, considers different modes of delivery, where appropriate, uses a variety of pedagogical methods and facilitates the achievement of planned learning outcomes.
- Students are encouraged to take an active role in creating the learning process.
- The implementation of student-centered learning and teaching encourages a sense of autonomy in the learner, while ensuring adequate guidance and support from the teacher.
- Teaching methods, tools and material used in teaching are modern, effective, support the use of modern educational technologies and are regularly updated.
- Mutual respect within the learner-teacher relationship is promoted.
- The implementation of student-centred learning and teaching respects and attends to the diversity of students and their needs, enabling flexible learning paths.
- Appropriate procedures for dealing with students' complaints regarding the process of teaching and learning are set.
- Detailed schedules in course materials are included, explicitly stating the expected hours for lectures, self-study, and group projects, ensuring transparency in time allocation.
- A system is integrated where each learning activity is assigned a weight proportional to its importance and time requirement, aiding in balanced curriculum design.

2.2 Practical training

Standards

- Practical and theoretical studies are interconnected.
- The organisation and the content of practical training, if applicable, support achievement of planned learning outcomes and meet the needs of the stakeholders.

- The expected hours for different components of practical training, such as lab work, fieldwork, and internships are clearly documented in the training manuals
- A weighting system is applied to various practical training elements, reflecting their significance in the overall learning outcomes and student workload.

2.3 Student assessment

Standards

- Assessment is consistent, fairly applied to all students and carried out in accordance with the stated procedures.
- Assessment is appropriate, transparent, objective and supports the development of the learner.
- The criteria for the method of assessment, as well as criteria for marking, are published in advance.
- Assessment allows students to demonstrate the extent to which the intended learning outcomes have been achieved. Students are given feedback, which, if necessary, is linked to advice on the learning process.
- Assessment, where possible, is carried out by more than one examiner.
- A formal procedure for student appeals is in place.
- Assessors are familiar with existing testing and examination methods and receive support in developing their own skills in this field.
- The regulations for assessment take into account mitigating circumstances.
 - The time allocation for each assessment task is explicitly stated in course outlines, ensuring students are aware of the expected workload.
 - A balanced assessment weighting strategy is implemented, considering the complexity and learning objectives of each task, to ensure fair evaluation of student performance.

You may also consider the following questions:

- How is it monitored that the teaching staff base their teaching and assessment methods on objectives and intended learning outcomes? Provide samples of examination papers (if available).
- How are students' different abilities, learning needs and learning opportunities taken into consideration when conducting educational activities?
- How is the development of students' general competencies (including digital skills) supported in educational activities?
- How is it ensured that innovative teaching methods, learning environments and learning aids that support learning are diverse and used in educational activities?
- Is the teaching staff using new technology in order to make the teaching process more effective?
- How is it ensured that theory and practice are interconnected in teaching and learning?

- How is practical training organised (finding practical training positions, guidelines for practical training, supervision, reporting, feedback, etc.)? What role does practical training have in achieving the objectives of the study programme? What is student feedback on the content and arrangement of practical training?
- Are students actively involved in research? How is student involvement in research set up?
- How is supervision of student research papers (seminar papers, projects, theses, etc.) organised?
- Do students' assessments correspond to the European Qualifications Framework (EQF)?
- How are the assessment methods chosen and to what extent do students get supportive feedback on their academic progress during their studies?
- How is the objectivity and relevance of student assessment ensured (assessment of the degree of achievement of the intended learning outcomes)?

Findings

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

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The PhD in Linguistics at the University of Cyprus operates under a student-centred, research-intensive model. The small number of students (5 at the moment of evaluation) are mentored on an individual basis by dedicated and highly qualified supervisors with international profiles. There is no required formal coursework (except for students who enter the programme without an MA degree in Linguistics, Languages or related domains) but significant engagement in research labs, conferences, and independent inquiry. The process of teaching and learning is flexible and promotes critical thinking and autonomy, though there is room for improved support for transferable skills and digital competencies. Practical training opportunities exist mainly through research lab work and occasional participation in the teaching activities of the supervisors, but tracking and formal recognition of these activities are limited. Student assessment follows clear procedures aligned with European standards. Students are assessed through comprehensive exams, a research proposal defense, and the dissertation defense before a five-member committee that includes external experts. Continuous monitoring is ensured by supervisors and the Postgraduate Committee. The students (most of whom come from Cyprus) are very appreciative of the institution, their studies, the supervisors and the supervision, but find the combination of their studies with an (often full-time) job and parenthood challenging, which may account for the fact that students take on average 6 years to complete their studies with a maximum of 8 years (though formal data on mean term of studies, dropout rate, course success rate were not made available). Some also experience their PhD studies as a lonely endeavour, citing the lack of a PhD student community.

Strengths

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

- 1. Personalised, student-centred learning model fostering autonomy and independent research, supported by structured supervision and mentoring and active integration of students into departmental research labs and funded projects, enhancing practical research experience.
- 2. Transparent and rigorous assessment procedures aligned with the European Qualifications Framework, offering regular milestone grading (comprehensive exams, research proposal defenses, and public dissertation defenses with multiple assessors) and student feedback opportunities.

Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

- 1. Formalise research skills training and transferable skills development, through targeted workshops and minicourses.
- 2. Consider aligning PhD thesis topics even more with the research expertise of staff/supervisors, to further enhance the quality of the PhD research and dissertations (and publications coming out of them).
- 3. Organise more informal and formal activities (e.g. a monthly PhD meeting where also alumni can attend either physical or hybrid) to enhance the sense of community among PhD students in order to reduce feelings of loneliness and isolation, increase theoretical and methodological cross-fertilisation between individual PhD studies, and improve study success.
- 4. Encourage qualified students to pursue article-based dissertations to increase their competitiveness on the job market.

Please select what is appropriate for each of the following sub-areas:

		Non-compliant/
Sub-	area	Partially Compliant/Compliant
2.1	Process of teaching and learning and student- centred teaching methodology	Compliant
2.2	Practical training	Compliant
2.3	Student assessment	Compliant

3. Teaching staff (ESG 1.5)

Sub-areas

- 3.1 Teaching staff recruitment and development
- 3.2 Teaching staff number and status
- 3.3 Synergies of teaching and research

3.1 Teaching staff recruitment and development

Standards

- Institutions ensure the competence of their teaching staff.
- Fair, transparent and clear processes for the recruitment and development of the teaching staff are set up.
- Teaching staff qualifications are adequate to achieve the objectives and planned learning outcomes of the study programme, and to ensure quality and sustainability of the teaching and learning.
- The teaching staff is regularly engaged in professional and teaching-skills training and development.
- Promotion of the teaching staff takes into account the quality of their teaching, their research activity, the development of their teaching skills and their mobility.
- Innovation in teaching methods and the use of new technologies is encouraged.
- Conditions of employment that recognise the importance of teaching are followed.
- Recognised visiting teaching staff participates in teaching the study programme.

3.2 Teaching staff number and status

Standards

- The number of the teaching staff is adequate to support the programme of study.
- The teaching staff status (rank, full/part time) is appropriate to offer a quality programme of study.
- Visiting staff number does not exceed the number of the permanent staff.

3.3 Synergies of teaching and research

Standards

- The teaching staff collaborate in the fields of teaching and research within the HEI
 and with partners outside (practitioners in their fields, employers, and staff
 members at other HEIs in Cyprus or abroad).
- Scholarly activity to strengthen the link between education and research is encouraged.
- The teaching staff publications are within the discipline.
- Teaching staff studies and publications are closely related to the programme's courses.
- The allocation of teaching hours compared to the time for research activity is appropriate.

You may also consider the following questions:

- How are the members of the teaching staff supported with regard to the development of their teaching skills? How is feedback given to members of the teaching staff regarding their teaching results and teaching skills?
- How is the teaching performance assessed? How does their teaching performance affect their remuneration, evaluation and/or selection?
- Is teaching connected with research?
- Does the HEI involve visiting teaching staff from other HEIs in Cyprus and abroad?
- What is the number, workload, qualifications and status of the teaching staff (rank, full/part timers)?
- Is student evaluation conducted on the teaching staff? If yes, have the results of student feedback been analysed and taken into account, and how (e.g., when planning in-service training for the teaching staff)?

Findings

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

The Department of English follows a transparent, competitive, and internationally oriented recruitment process for academic staff, governed by university law and Senate-approved regulations. Vacancies are widely announced and selection committees include both internal and international experts.

Teaching staff hold PhDs from reputable international institutions and have strong publication and funding records. The Centre for Teaching and Learning (CTL) offers continuous training in teaching skills and innovation. Promotion criteria cover teaching quality, research excellence, teaching skill development, and mobility.

The Department of English Studies has a stable core of four full-time staff (a fifth likely to be hired), supporting five PhD students. Staff mainly supervise, mentor, and participate in examination committees, with minimal reliance on visiting staff. The current supervision load is not equally balanced right now in that only 2 teaching staff members are involved in supervision; their areas of expertise seem to be more favorable among prospective PhD students. The other 2 staff members are actively involved in getting PhD students whose interests and background match their areas of expertise.

Research and teaching are closely integrated, supported by departmental research labs where staff and students collaborate and engage with current research. All staff are active researchers with publications aligned to their teaching areas and maintain collaborations with universities, research institutes, and industry partners. Teaching and research duties are balanced to ensure both receive adequate attention.

Strengths

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

- 1. Teaching staff with high qualifications and internationally recognised research records.
- 2. Internationalisation of recruitment and evaluation procedures.
- 3. Staff-to-student ratio is favourable, supporting effective supervision and mentoring.
- 4. Staff members are actively involved in international collaborations enhancing the programme's academic profile.
- 5. High volume of peer-reviewed publications directly related to the programme's research fields.
- 6. Participation in international research collaborations and networks.

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Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

1. Make more use of (international) visiting staff or participate in (online) staff and/or student exchanges to widen the scope of expertise and experience.

Please select what is appropriate for each of the following sub-areas:

		Non-compliant/
Sub-a	area	Partially Compliant/Compliant
3.1	Teaching staff recruitment and development	Compliant
3.2	Teaching staff number and status	Compliant
3.3	Synergies of teaching and research	Compliant

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4. Student admission, progression, recognition and certification (ESG 1.4)

Sub-areas

- 4.1 Student admission, processes and criteria
- 4.2 Student progression
- 4.3 Student recognition
- 4.4 Student certification

4.1 Student admission, processes and criteria

Standards

- Pre-defined and published regulations regarding student admission are in place.
- Access policies, admission processes and criteria are implemented consistently and in a transparent manner.

4.2 Student progression

Standards

- Pre-defined and published regulations regarding student progression are in place.
- Processes and tools to collect, monitor and act on information on student progression, are in place.

4.3 Student recognition

Standards

- Pre-defined and published regulations regarding student recognition are in place.
- Fair recognition of higher education qualifications, periods of study and prior learning, including the recognition of non-formal and informal learning, are essential components for ensuring the students' progress in their studies, while promoting mobility.
- Appropriate recognition procedures are in place that rely on:
 - institutional practice for recognition being in line with the principles of the Lisbon Recognition Convention
 - cooperation with other institutions, quality assurance agencies and the national ENIC/NARIC centre with a view to ensuring coherent recognition across the country

4.4 Student certification

Standards

- Pre-defined and published regulations regarding student certification are in place.
- Students receive certification explaining the qualification gained, including achieved learning outcomes and the context, level, content and status of the studies that were pursued and successfully completed.

You may also consider the following questions:

- Are the admission requirements for the study programme appropriate? How is the students' prior preparation/education assessed (including the level of international students, for example)?
- How is the procedure of recognition for prior learning and work experience ensured, including recognition of study results acquired at foreign higher education institutions?
- Is the certification of the HEI accompanied by a diploma supplement, which is in line with European and international standards?

Findings

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

The admissions system is robust and transparent, ensuring that qualified candidates are admitted. The cohort is small, and recruitment and admission strategies are guided by supervisory capacity. The programme faces a number of external challenges to recruiting students, especially from overseas, including visa regulations and the cost of living in Cyprus. Nevertheless, the Department takes active steps to recruit talented local students, including from their own MA programmes. Recognition of previous learning follows European standards. The students we spoke to found the application process to be fair and transparent. Progression is milestone-based, with clear timelines. The degree is awarded after a public defence before a 5-person committee, and graduation documents are compliant with European standards. There is a considerable attrition rate in the Department (approx 50%), but there was no indication that this was the result of failure to complete assessment milestones, but was rather the result of funding challenges and personal issues such as work and family life.

Strengths

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

- 1. Admissions are transparent and merit-based;
- 2. 5-person assessment committee ensures impartiality and multi-perspective feedback;

3. Progression points are designed not just to monitor students' progress but also to enhance their development of intellectual and practical skills (academic writing, research design)

Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

1. The Department should conduct a thorough review of the reasons students have dropped out with the aim of creating an 'early warning system' and a developing better ways to support students with different needs and external circumstances.



Please select what is appropriate for each of the following sub-areas:

		Non-compliant/
Sub-	area	Partially Compliant/Compliant
4.1	Student admission, processes and criteria	Compliant
4.2	Student progression	Compliant
4.3	Student recognition	Compliant
4.4	Student certification	Compliant

5. Learning resources and student support (ESG 1.6)

Sub-areas

- 5.1 Teaching and Learning resources
- 5.2 Physical resources
- 5.3 Human support resources
- 5.4 Student support

5.1 Teaching and Learning resources

Standards

- Adequate and readily accessible teaching and learning resources (teaching and learning environments, materials, aids and equipment) are provided to students and support the achievement of objectives in the study programme.
- Adequacy of resources is ensured for changing circumstances (change in student numbers, etc.).
- All resources are fit for purpose.
- Student-centred learning and flexible modes of learning and teaching, are taken into account when allocating, planning and providing the learning resources.

5.2 Physical resources

Standards

- Physical resources, i.e. premises, libraries, study facilities, IT infrastructure, are adequate to support the study programme.
- Adequacy of resources is ensured for changing circumstances (change in student numbers, etc.).
- All resources are fit for purpose and students are informed about the services available to them.

5.3 Human support resources

Standards

- Human support resources, i.e. tutors/mentors, counsellors, other advisers, qualified administrative staff, are adequate to support the study programme.
- Adequacy of resources is ensured for changing circumstances (change in student numbers, etc.).

 All resources are fit for purpose and students are informed about the services available to them.

5.4 Student support

Standards

- Student support is provided covering the needs of a diverse student population, such as mature, part-time, employed and international students and students with special needs.
- Students are informed about the services available to them.
- Student-centred learning and flexible modes of learning and teaching, are taken into account when allocating, planning and providing student support.
- Students' mobility within and across higher education systems is encouraged and supported.
- Students receive support in research-led teaching through engagement in research projects, mentorship from research-active faculty, and access to resources that enhance their research skills and critical engagement with current studies.

You may also consider the following questions:

- Evaluate the supply of teaching materials and equipment (including teaching labs, expendable materials, etc.), the condition of classrooms, adequacy of financial resources to conduct the study programme and achieve its objectives. What needs to be supplemented/improved?
- What is the feedback from the teaching staff on the availability of teaching materials, classrooms, etc.?
- Are the resources in accordance with actual (changing) needs and contemporary requirements? How is the effectiveness of using resources ensured?
- What are the resource-related trends and future risks (risks arising from changing numbers of students, obsolescence of teaching equipment, etc.)? How are these trends taken into account and how are the risks mitigated?
- Evaluate student feedback on support services. Based on student feedback, which support services (including information flow, counselling) need further development?
- How is student learning within the standard period of study supported (student counselling, flexibility of the study programme, etc.)?
- How students' special needs are considered (different capabilities, different levels
 of academic preparation, special needs due to physical disabilities, etc.)?
- How is student mobility being supported?

Findings

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

Four specialised research/teaching laboratories give doctoral candidates hands-on access to state-of-the-art equipment for experimental phonetics, corpus analysis, CAT-tools and interpreting technology. The Stelios Ioannou Learning Resource Centre well equipped. Students report no difficulties in getting the literature they need. The IT support is very good. Office and teaching space are adequate to number and needs of students, however the Departmental offices are on another campus far from the teaching facilities, which causes inconvenience for students.

Each PhD candidate has a Supervisor and an Academic Advisor. Central services (e.g. IT Infrastructure & Applications, Human Resources Service, Psychological Support Centre) are adequate. Administrative support is provided by two administrative staff experienced in graduate administration; these people are the most relevant partners for students regarding practical issues of their studies.

Current PhD students don't seem to have contact with each other, which blocks mutual support among PhD students. A major reason for this is the fact that students have to work and/or have children, which leads to less flexibility, but another reason is that there is not dedicated space for PhD students in the Department to gather and work.

Strengths

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

- 1. Good laboratory resources aligned the programme's profile.
- 2. Advising structure promotes both academic progress and wellbeing.

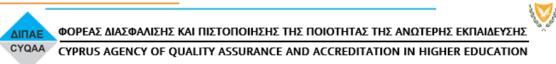
Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

- 1. Create peer-mentoring schemes pairing new arrivals with senior PhD students.
- 2. Implement follow-up surveys post-graduation to evaluate support effectiveness.

Please select what is appropriate for each of the following sub-areas:

	Non-compliant/
Sub-area	Partially Compliant/Compliant





5.1	Teaching and Learning resources	Compliant
5.2	Physical resources	Compliant
5.3	Human support resources	Compliant
5.4	Student support	Compliant

6. Additional for doctoral programmes (ALL ESG)

Sub-areas

- 6.1 Selection criteria and requirements
- 6.2 Proposal and dissertation
- 6.3 Supervision and committees

6.1 Selection criteria and requirements

Standards

- Specific criteria that the potential students need to meet for admission in the programme, as well as how the selection procedures are made, are defined.
- The following requirements of the doctoral degree programme are analysed and published:
 - the stages of completion
 - o the minimum and maximum time of completing the programme
 - the examinations
 - o the procedures for supporting and accepting the student's proposal
 - o the criteria for obtaining the Ph.D. degree

6.2 Proposal and dissertation

Standards

- Specific and clear guidelines for the writing of the proposal and the dissertation are set regarding:
 - the chapters that are contained
 - o the system used for the presentation of each chapter, sub-chapters and bibliography
 - o the minimum word limit
 - the binding, the cover page and the prologue pages, including the pages supporting the authenticity, originality and importance of the dissertation, as well as the reference to the committee for the final evaluation
- There is a plagiarism check system. Information is provided on the detection of plagiarism and the consequences in case of such misconduct.
- The process of submitting the dissertation to the university library is set.

6.3 Supervision and committees

Standards

- The composition, the procedure and the criteria for the formation of the advisory committee (to whom the doctoral student submits the research proposal) are determined.
- The composition, the procedure and the criteria for the formation of the examining committee (to whom the doctoral student defends his/her dissertation), are determined.
- The duties of the supervisor-chairperson and the other members of the advisory committee towards the student are determined and include:
 - regular meetings

- reports per semester and feedback from supervisors
- support for writing research papers
- participation in conferences
- The number of doctoral students that each chairperson supervises at the same time are determined.

You may also consider the following questions:

- How is the scientific quality of the PhD thesis ensured?
- Is there a link between the doctoral programmes of study and the society? What is the value of the obtained degree outside academia and in the labour market?
- Are the criteria reflected in dissertation samples?

Findings

A short description of the situation in the Higher Education Institution (HEI), based on elements from the application for external evaluation and on findings from the onsite visit.

The admissions process is clear, fair and competitive, involving a short research proposal. The writing of the formal research proposal constitutes a key milestone and is rigorously assessed by the committee with revisions normally required, which are then approved by the supervisor. There are clear guidelines for the writing of the thesis and Turnitin is used to check for plagiarism. All theses are deposited in the library in both paper and electronic format. The composition of the committee consists of 5 members, including an external member. Supervisors take the lead in mentoring students with support from the committee. Students meet regularly with supervisors and regularly receive feedback on their work. There is funding available for students to attend academic conferences, and it is monitored by the supervisors and the rest of the committee. Students occasionally publish their work in academic journals either independently or with their supervisors. Regular fora are conducted for PhD students to receive peer feedback. There is a good staff-student ratio, though the number of students assigned to supervisors depend on student progression, graduation and admission, and so is sometimes slightly uneven.

Strengths

A list of strengths, e.g. examples of good practices, achievements, innovative solutions etc.

- 1. Rigorous admissions requirement ensure student quality;
- 2. Good cooperation among staff to supplement and enhance supervision;
- 3. Supervisors are flexible in working within students constraints to provide timely supervision.

Areas of improvement and recommendations

A list of problem areas to be dealt with, followed by or linked to the recommendations of how to improve the situation.

1. Templates used to record supervisions should be standardised across the programme.

Please select what is appropriate for each of the following sub-areas:

		Non-compliant/
Sub-	area	Partially Compliant/Compliant
6.1	Selection criteria and requirements	Compliant
6.2	Proposal and dissertation	Compliant
6.3	Supervision and committees	Compliant

D. Conclusions and final remarks

Please provide constructive conclusions and final remarks which may form the basis upon which improvements of the quality of the programme of study under review may be achieved, with emphasis on the correspondence with the EQF.

The PhD in Linguistics at the University of Cyprus is a solid and commendable programme. The conversations with staff revealed a deep commitment to doctoral education and a culture of close mentoring and collegial support. Supervisors demonstrated a strong awareness of their students' individual progress and challenges, and regularly went above and beyond their formal duties—sometimes continuing to support graduates well after completion of their degrees.

Students and alumni expressed high levels of satisfaction with the academic quality of the programme, especially the supervision they received. They highlighted the accessibility and dedication of their supervisors and the intellectual freedom the programme afforded them. Some challenges were raised regarding the limited sense of community among doctoral students, which appears to be due to both internal constraints (such as limited dedicated physical space for PhD students) and external factors (students' work and travel obligations). Efforts have been made to mitigate this through research seminars and other initiatives, but the issue remains a concern for current students.

The PhD programme is staffed by highly qualified and internationally active scholars, and the Department has recently grown by two members since the last evaluation, strengthening its academic profile. The imminent hiring of a new faculty member in TESOL is expected to further broaden the programme's scope. While not all major areas of linguistics are represented—an understandable limitation given the department's size—there is a commendable diversity of research interests among staff, and several active research laboratories provide students with opportunities to engage in cutting-edge work.

Despite facing several constraints, including the under-recognition of PhD supervision in the institutional workload model and the separation of academic offices from teaching facilities, the Department is delivering a coherent, rigorous, and high-quality doctoral programme. The physical and digital resources available to students are excellent, and support services are comprehensive. However, as the programme continues to grow, further investment in staff, facilities, and structural support will be essential to sustain and enhance quality.

With targeted improvements in student community-building, greater formalisation of stakeholder involvement, and continued institutional support, it has the potential to develop into one of the leading doctoral programmes in linguistics in the region.

Involvement and contribution of external stakeholders

The application document provides no evidence of formal external stakeholder involvement in the PhD in Linguistics programme's quality assurance, curriculum development, or alignment with labour market needs. During the onsite we consulted were alumni who were potential employers/stakeholders. In addition, individual staff members reported their active engagement in outreach to the wider community and organisations in Cyprus, reflecting an awareness of the programme's societal relevance. Despite robust internal quality assurance and compliance with European standards, the programme would benefit from more structured, ongoing engagement with external stakeholders, which would increase the potential to incorporate external expertise and ensure responsiveness to labour market developments.

E. Signatures of the EEC

Name	Signature
Rodney Jones	
Barbara Stiebels	
Alex Housen	
Stella Charalambous	
Click to enter Name	
Click to enter Name	

Date: 07/05/2025

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