

Doc. 300.1.2

# Higher Education Institution's Response

Date: 12/7/2022

- Higher Education Institution: European University Cyprus
- Town: Nicosia, Cyprus
- Programme of study Name (Duration, ECTS, Cycle)

#### In Greek:

"Ορθοδοντική (3 Έτη/180 ECTS, Μεταπτυχιακό)"

## In English:

"Orthodontics (3 Years/180 ECTS, Master of Science)"

- Language(s) of instruction: English
- Programme's status: New
- Concentrations (if any):

In Greek: Concentrations
In English: Concentrations

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The present document has been prepared within the framework of the authority and competencies of the Cyprus Agency of Quality Assurance and Accreditation in Higher Education, according to the provisions of the "Quality Assurance and Accreditation of Higher Education and the Establishment and Operation of an Agency on Related Matters Laws" of 2015 to 2021 [L.136(I)/2015 – L.132(I)/2021].

## A. Guidelines on content and structure of the report

- The Higher Education Institution (HEI) based on the External Evaluation Committee's (EEC's) evaluation report (Doc.300.1.1 or 300.1.1/1 or 300.1.1/2 or 300.1.1/3 or 300.1.1/4) must justify whether actions have been taken in improving the quality of the programme of study in each assessment area. The answers' documentation should be brief and accurate and supported by the relevant documentation. Referral to annexes should be made only when necessary.
- In particular, under each assessment area and by using the 2<sup>nd</sup> column of each table, the HEI must respond on the following:
  - the areas of improvement and recommendations of the EEC
  - the conclusions and final remarks noted by the EEC
- The institution should respond to the EEC comments, in the designated area next each comment.
   The comments of the EEC should be copied from the EEC report <u>without any interference</u> in the content.
- In case of annexes, those should be attached and sent on separate document(s). Each document should be in \*.pdf format and named as annex1, annex2, etc.

The Department of Dentistry, School of Medicine of the European University Cyprus (EUC) wishes to express its sincere gratitude to the External Evaluation Committee (EEC) for the evaluation of the Master of Science in Orthodontics programme of study.

It is with great pleasure that the Department of Dentistry noted the positive feedback of the EEC and the insightful recommendations provided the opportunity to further improve the quality of the programme.

In the following pages, detailed responses to all areas of improvement and recommendations for improvement suggested by the EEC are included and all relevant information explaining the actions undertaken to ensure that the new programme is of very high quality are provided.

# 1. Study programme and study programme's design and development (ESG 1.1, 1.2, 1.7, 1.8, 1.9)

Areas of improvement and recommendations by EEC	Actions Taken by the Institution	For official use Only
Greater involvement of external stakeholders in curriculum design would be helpful. For example, the use of external examiners, would offer annual opportunity for development rather than the five-year review, or a midterm review with external academics could be considered.	Upon the induction of the programme at EUC an application will be submitted for provisional membership to the Network of Erasmus Based European Orthodontic Postgraduate Programmes [NEBEOP]. The Network is a group of orthodontic postgraduate training programmes, which deliver a structured curriculum in orthodontics and which strive to fulfil the guidelines for postgraduate education in orthodontics in Europe [http://www.nebeop.org/content/default.asp#Top].	
	This membership will enable the M.Sc. in Orthodontics programme at EUC to implement NEBEOP guidelines that promote optimal postgraduate training in orthodontics, to establish educational collaborations between other orthodontic programmes in Europe (common courses, exchange of teachers, e-learning, etc.), and to serve as a knowledge platform in postgraduate training in orthodontics.	Choose an item.
	After two years of function of the M.Sc. in Orthodontics programme an application for full membership will be submitted to NEBEOP. During the entire process (from application for provisional membership {start of programme} to the application for full membership {after two years of function}) two programme directors (professors) of full members of NEBEOP will be visiting at the end of each academic year the M.Sc. in Orthodontics programme to serve as sponsors (guarantors) to the application as well as external assessors. A site visit by two more programme directors (professors) for approving the application for full membership will complete the process of external assessment during the first three years of the MSc in Orthodontics programme.	



## 2. Student – centred learning, teaching and assessment (ESG 1.3)

Areas of improvement and recommendations by EEC	Actions Taken by the Institution	For official use Only
Quality assurance needs to be observed and monitored during the implementation of the programme.	The small size of each class (cohort) will allow a direct, frequent, efficient and easy, face-to-face, communication between students and teachers. This will take place in all didactic, lab, clinical, and research activities of the programme.	J.ii,
	Student-centered learning is the special characteristic of this programme that aims to provide clinical training for preparing the graduate to practice orthodontics as a dental specialist.	
	Assessment will be both formative and summative. The methods of assessment used will be dictated by the purpose of the assessment.	
	For the courses that have mainly theoretical character final exams will produce 60% of the final mark and lab work / oral presentations / assignments 30%.	
	With regard to the clinical work, on a daily basis, students, in the various settings, will be closely and directly guided and supervised by the faculty through direct observation.	
	Students will compile a Personal Development Portfolio that includes:	Choose an item.
	<ul> <li>Clinical Logbook and Reflective Learning Portfolio (ongoing)</li> </ul>	
	<ul> <li>Workplace-based Assessments (ongoing)</li> <li>360° appraisal (end of semester)</li> </ul>	
	For the clinical courses final exams will produce 30% of the final mark and clinical assessment 60%.	
	In addition, the Programme Director will meet formally with each student individually, once per semester, to discuss all aspects of his/her clinical performance.	
	The Master thesis courses corresponding to the different stages of research work will produce 90% of the final mark.	
	For all the above-mentioned courses attendance / participation will contribute with 10% to the final mark.	
	Each course's coordinator will draw out a blueprint of course objectives and the examination instruments to be used to test these objectives. Multiple methods are	



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usually required to achieve blueprint objectives. The different examination instruments allow a balance of strengths and weaknesses of each method. As much as possible, questions should assess higher-order thinking and not just a simple recall of information. For skills / performance-based assessments, properly constructed checklists and/or rating scales will be used. Tasks should be as clinically authentic as possible.



# 3. Teaching staff (ESG 1.5)

Areas of improvement and recommendations by EEC	Actions Taken by the Institution	For official use Only
We understand there is no plan yet for peer learning and support across the curriculum. We would recommend to take that into consideration. This would also be an opportunity for undergraduate students to learn from senior orthodontic residents. The recruitment of more orthodontic academic teaching staff will be essential to enable delivery of this new programme.	During the 4 semesters of the 2 <sup>nd</sup> and 3 <sup>rd</sup> years, postgraduate students of the M.Sc. in Orthodontics programme will supervise for 2 hours/week the clinical training of the 5 <sup>th</sup> year undergraduate dental students at the EUC Dental Clinic. As it was mentioned in the SWOT Analysis included in the application, by supervising undergraduate students' educational activities the postgraduate students will be exposed to teaching and will get valuable didactic experience thus enriching their overall knowledge.  As presented in the application, 23 full-time and part-time academic staff members will be involved in teaching the various courses at the M.Sc. in Orthodontics programme. For the first year of the programme, this group includes 4 orthodontic academic staff (1 full-time and 3 part-time). With regards to the orthodontics, 2 openings for full-time faculty (1 professor / associate professor and 1 at any rank) and 1 opening for part-time faculty have been posted and applications have been received. At present interviews, assessment and HR communications have been made for the first academic post. The process for the second academic post and the third part-time post will start in the beginning of September 2022. In addition to the existing minimum requirements for hiring full-time or part-time faculty, all academic orthodontic staff will possess the title of orthodontic specialist recognized in the Republic of Cyprus.  Cyprus has a good number of orthodontic specialists working in the private sector with excellent academic and professional qualifications, who have been trained in universities of Europe, North America and Israel. This group will provide the necessary number of scientific collaborators (part-time faculty) to be involved in selected didactic activities, but mainly in the clinical supervision of the students, when the program starts. It is anticipated that 8 scientific collaborators, specialists in orthodontics, will be hired, before the start of Year 1 Semester 2 (when the postgraduate students will s	Choose an item.

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# **4. Student admission, progression, recognition and certification** (ESG 1.4)

Areas of improvement and	Actions Taken by the Institution	For official use
recommendations by EEC	•	Only
The team of administrators across the university should match the requirements of introducing a new programme with the addition of further resource.  We presume that a transcript is available in request by student on graduation although we were not	EUC has a record of serious commitment in providing additional administrative support to all new programmes. At present the Department of Dentistry has 5 administrative staff and 5 lab assistants / x-rays assistants. With regards to the M.Sc. in Orthodontics programme, when it starts, is planned to be supported with additional staff (1 secretarial support, 1 dental lab technician and 4 dental nurses / assistants).  All students of the M.Sc. in Orthodontics programme	
provided with evidence of such.  The number of students to be admitted to this new programme should be determined according to the infrastructure, in particular the number of dental chairs, academic and support staff in post. Typically, similar	will receive on graduation from the Office of the Registrar (a) the M.Sc. degree, (b) a transcript regarding their studies (Courses, CR/ECTS attended, CR/ECTS earned, Hours, Grade, Grade points, semesters's GPA, and Cumulative GPA), and (c) a copy of their logbook presenting detailed information regarding their clinical training (number of patients, types of malocclusions and corresponding orthodontic treatment modalities).	
programmes in Europe admit between 5 to 10 students per year of a 3 year programme. Orthodontic treatment requires sufficient prevision of clinical experience.	Based on the existing facilities and the additional under-construction infrastructure (3 new floors of 900 square meters each dedicated to Dentistry), the planned intake should be between 6-10 postgraduate students per year of this 3-year M.Sc. in Orthodontics programme.	Choose an item.
Typically this requires 50 new patients per student with the appropriate case mix. The availability of this patient supply will be essential for the success of the new programme.	As mentioned by the EEC orthodontic treatment requires sufficient prevision of clinical experience. For this reason, during each academic year, trainees are required to be present full-time for forty-two (42) weeks [twenty-one weeks (21) weeks per academic semester] with scheduled and precisely planned didactic, lab and clinical activities. This longer than usual duration of each academic semester is necessary for the extended and comprehensive clinical training of the trainees having in mind that the average duration of an orthodontic therapy exceeds the two years. The longitudinal nature of orthodontic treatment provision means that a prolonged summer break interruption in attending patients may have deleterious consequences on their treatment and oral health. However, even during the Christmas holidays, the Easter holidays, and the summer break, trainees will be responsible with the management of their patients' emergency clinical visits (on rotation basis) as well as with non-staff / student contact activities such as elaboration of patients	







records, etc. During the entire M.Sc. in Orthodontics programme the total clinical training represents 58% of the curriculum corresponding to 1930 hours.

Having in mind that NEBEOP guidelines suggest that each postgraduate orthodontic student should start at least 50 new patients, EUC gives great priority to their comprehensive clinical training to become qualified orthodontic specialists with key skills and clinical competencies. Orthodontic patients will be charged with reduced fees which will cover the operating costs and services of the EUC Dental Clinic and which will be significantly lower, approximately 20%-30%, of the fees charged at the private orthodontic clinics in the country. In this way all postgraduate students will be provided with an adequate number of patients and the appropriate case mix.



# **5.** Learning resources and student support *(ESG 1.6)*

Areas of improvement and	A 1   1   1   1   1   1   1	For official use
recommendations by EEC	Actions Taken by the Institution	Only
We noted that undergraduate	There is complete agreement with the	•
dental students assisted each	recommendations of the EEC regarding the use of	
other on clinics, which seems	dental nurses / assistants in the clinical training of	
to be acceptable both to staff	the postgraduate orthodontic students. As	
and students. However, in very	mentioned above the M.Sc. in Orthodontics	
many European countries, the	programme, when it starts, will be supported with	
traditional model would be the	additional staff including 4 dental nurses /	
students to be assisted by a	assistants.	
dental nurse/assistant. We		
presume that local graduate	With regards to peer teaching it was mentioned	
dentists will work with such an	above that during the 4 semesters of the 2 <sup>nd</sup> and 3 <sup>rd</sup>	
assistant in general dental	years, postgraduate students of the M.Sc. in	
practice. In addition, many	Orthodontics programme will supervise for 2	
international graduates will	hours/week the clinical training of the 5 <sup>th</sup> year	
definitely be working with a	undergraduate dental students at the EUC Dental	
dental assistant. We assume	Clinic. By supervising undergraduate students'	
that dental nurses/assistants will be available for the	educational activities, the postgraduate students will	
	be exposed to teaching and will get valuable didactic experience thus enriching their overall knowledge.	
postgraduate orthodontic students, as this will enable	expendince thus enficiling their overall knowledge.	
clinical efficiency so that they	Based on the existing facilities and the additional	
may satisfy their clinical	under construction infrastructure (3 new floors of	Choose an
requirements. We recommend	900 square meters each dedicated to Dentistry), the	item.
considering peer teaching and	3-year MSc in Orthodontics programme will function	itorri.
support across the curriculum.	in order to fulfil its aims namely the training dentists	
The introduction of a MSc in	for becoming competent orthodontic specialists.	
Orthodontics must be		
addressed by expanding the	As it was mentioned in the Annex 4: Infrastructure of	
number of facilities and	the submitted application 200.1 (panoramic X-ray),	
recruiting more patients. We	the EUC Dental Clinic has in function a CBCT unit	
understand that there is a plan	(Orthophos XG, Sirona, Dentsply Sirona	
for the building of an additional	Deutschland GmbH, Bensheim, Germany).	
32 dental units, which will		
increase the total availability of		
the dental school from 20		
dental units to 52. We		
understand that these		
additional units are for the use		
of the BDS and the MSc		
students, so the balance will		
need consideration. Three-		
dimensional image techniques		
(particularly CBCT) should be provided.		
provided.		

# **6. Additional for doctoral programmes** (ALL ESG)

Areas of improvement and recommendations by EEC	Actions Taken by the Institution	For official use Only
N/A	N/A	Choose an item.
Click or tap here to enter text.	Click or tap here to enter text.	Choose an item.
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# 7. Eligibility (Joint programme) (ALL ESG)

Areas of improvement and recommendations by EEC	Actions Taken by the Institution	For official use Only
N/A	N/A	Choose an item.
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### B. Conclusions and final remarks

Conclusions and final remarks by EEC	Actions Taken by the Institution	For official use Only
We were pleased to see the	The conclusions and final remarks of the EEC are	,
support from the senior	highly appreciated. They encourage the	
leadership for this new MSc	Department of Dentistry, EUC to proceed with	
programme. The Medical School	more enthusiasm and dynamics to its plan for the	
was established 10 years ago	M.Sc. in Orthodontics programme.	
and has developed its education	The M.Co. in Orthodontics tought three year	
and curriculum, which is now firmly established. They have	The M.Sc. in Orthodontics taught three-year postgraduate programme will provide the didactic	
developed clinical training and	and clinical training requirements at the level of	
research profile and community	specialist trainee and the appropriate preparation	
-		
outreach. The Dental Department was established in 2017. The	for becoming orthodontic specialist. It will be the first in the country for dentists to become	
intention is to admit students for	· · · · · · · · · · · · · · · · · · ·	
	orthodontic specialists.	
registration on the MSc	The programme includes all the features of the	
programme starting in the next academic year as soon as the	The programme includes all the features of the European Erasmus training guidelines (NEBEOP)	
clinical facilities refurbishment	fulfils the requirements of the European	
is complete and staff are in post.	Commission Directives regarding the education of	
admission of the first cohort of	orthodontic specialists, the UK Specialist Advisory	
dental students was in	Committee in Orthodontics, and the World	
September 2017 and these	Federation of Orthodontists guidelines for	
students are expected to	postgraduate orthodontic education.	
graduate in July 2022 with a	posigraduate orthodornic education.	
Bachelor of Dental Surgery	The Department of Dentistry EUC is grateful to the	Choose an
(BDS) degree. We were pleased	EEC for its hard work, genuine interest and great	item.
to understand that orthodontics	efforts to study in depth the application for	
is a recognized specialty in the	accreditation of the MSc in Orthodontics	
Republic of Cyprus. It is	programme as well as for submitting its thorough	
therefore a very positive step to	and constructive comments and suggestions.	
introduce a degree and training	and concluding comments and caggeonener	
programme in this specialty. In		
conclusion we would like to		
congratulate Dentistry on its		
forward thinking and innovative		
strategic planning. We the EEC		
confirm that we fully support the		
introduction of an MSc in		
Orthodontics. We recognized		
that this is a significant step		
change in the development of		
the institution and we		
understand that there will be		
challenges, but we believe that		
the strength of leadership and		
planning that we have seen the		
evidences of will enable this		
programme to come into fruition.		

## C. Higher Education Institution academic representatives

Name	Position	Signature
Professor Athanasios E. Athanasiou	Programme's Coordinator and Executive Dean, Department of Dentistry	
Professor George Palaghias	Chairperson of the Department	

Date: 12/7/2022





