

Doc. 300.1.2

Date: 25/02/2025

Higher Education Institution's Response

 Higher Education Institution: American College

• Town: Nicosia

 Programme of study Name (Duration, ECTS, Cycle)

In Greek:

Διοίκηση Επιχειρήσεων (4 έτη / 240 ECTS, Πτυχίο)

In English:

Business Administration (4 years / 240 ECTS, Bachelor of Arts)

• Language(s) of instruction: English/Greek

Programme's status: Currently Operating

• Concentrations (if any):

In Greek: Διοίκηση / Λογιστική

In English: Management / Accounting

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The present document has been prepared within the framework of the authority and competencies of the Cyprus Agency of Quality Assurance and Accreditation in Higher Education, according to the provisions of the "Quality Assurance and Accreditation of Higher Education and the Establishment and Operation of an Agency on Related Matters Laws" of 2015 to 2021 [L.136(I)/2015 – L.132(I)/2021].

A. Guidelines on content and structure of the report

- The Higher Education Institution (HEI) based on the External Evaluation Committee's (EEC's) evaluation report (Doc.300.1.1 or 300.1.1/1 or 300.1.1/2 or 300.1.1/3 or 300.1.1/4) must justify whether actions have been taken in improving the quality of the programme of study in each assessment area. The answers' documentation should be brief and accurate and supported by the relevant documentation. Referral to annexes should be made only when necessary.
- In particular, under each assessment area and by using the 2nd column of each table, the HEI must respond on the following:
 - the areas of improvement and recommendations of the EEC
 - the conclusions and final remarks noted by the EEC
- The institution should respond to the EEC comments, in the designated area next each comment.
 The comments of the EEC should be copied from the EEC report <u>without any interference</u> in the content.
- In case of annexes, those should be attached and sent on separate document(s). Each document should be in *.pdf format and named as annex1, annex2, etc.

We have studied the report of the External Evaluation Committee (EEC) consisted of Prof. Christian Asmussen, Prof. Johann Fortwengel, Prof. Edgar Löw and Mrs. Natasa Karletidou regarding the educational evaluation-accreditation of the Bachelor Degree in Business Administration carefully and thoroughly. We find that their report is objective and positive. Below we provide our response to all the recommendations for revisions/improvements noted in the EEC report. In addition, we refer to issues we felt they needed us to provide clarifications or further information. The revisions/improvements we made, have already been implemented and they are fully documented below and in the annexes provided.

1. Study programme and study programme's design and development (ESG 1.1, 1.2, 1.7, 1.8, 1.9)

Areas of improvement and recommendations by EEC	Actions Taken by the Institution	For Official Use ONLY
Stakeholders are included in the programme design in terms of providing occasional input, but it could be an advantage to further formalize this process by, for example, establishing an advisory board of practitioners who regularly take stock of the fit of the programme with employer needs. Also, one could include alumni more actively and strategically such that the students are exposed to them and can draw on their experience.	Our institution has a well-established process for incorporating stakeholders' input into quality assurance procedures, as outlined in our policies (see Annex 1 – Quality Assurance). These procedures already ensure that stakeholders are actively involved in the design, monitoring, and review of our programmes. To further enhance these processes, we have recently revised our quality assurance procedures to further formalize stakeholder contributions. Stakeholders are now required to prepare detailed reports (see Annex 1 – Quality Assurance) on the relevance and alignment of the programme with current market and employer needs. This structured approach ensures a more robust and consistent integration of stakeholder perspectives. In addition to these enhancements, we have formalized alumni engagement through periodic feedback mechanisms. Alumni insights are now systematically evaluated and incorporated into programme updates. Moreover, we invite alumni to participate as guest speakers in our courses and events, providing current students with valuable exposure to real-world experiences and career pathways.	Choose level of compliance:
It could be more clearly communicated which courses are actually compulsory (i.e. courses that all students have to take). One might get the impression that students can freely mix and match in each of the course categories to get a certain number of ECTS, but since some courses serve as prerequisites for others, there are	We have revised the curriculum (Annex 2 – Revised Curriculum)to explicitly indicate which courses are compulsory for all students ensuring greater transparency in course selection and providing students with a clearer understanding of the structured progression of the program.	Choose level of compliance:



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unarticulated constraints on this choice. The limited scale and informal Department heads regularly review course syllabi to Choose level of culture of the college (see ensure alignment, progression, and appropriate compliance: strengths) also has potential risks, content distribution across the curriculum. as the lack of formalized processes Additionally, the Director of Academic Affairs works makes the outcomes highly reliant closely with department heads and faculty to address on some very competent and any potential overlaps and ensure that courses are dedicated individuals. Hence, well-structured, interconnected and cohesively formalizing certain things could be linked to support a smooth learning progression for useful next steps. One example is students. In regard to students' feedback, at the the management of overlap, moment, we collect student feedback using the synergies, and progression between Students' Faculty and Course Evaluation Form (Annex 3) and the Student Facilities and Services Evaluation courses: the students do not perceive this as a problem, but Form (Annex 4), which are regularly completed by there may be unexploited students and reviewed by faculty and the Internal opportunities to increase the Quality Assurance Committee. To enhance this cohesion between the courses, for process, we will ensure students are informed about example having an annual workshop how their feedback is utilized to improve the with teaching staff where linkages program by sharing regular updates highlighting key between courses are explicitly improvements and changes through email, the identified and developed. Another College's learning platform, and notice board example is to give the students announcements. "feedback on their feedback", so that they have an idea how their input into the programme is being used by faculty and programme coordinators, thereby enhancing the motivation to give detailed and constructive feedback. Also, the flipside of the limited size Currently, American College provides a range of well-Choose level of is that the programme does not equipped services and facilities that support our compliance: enjoy the scale economies that a students and faculty. These include a well-stocked larger programme would. Hence, library with thousands of books, journals, and 24/7 with increased student numbers, access to digital resources, up-to-date computer the college could finance more laboratories, modern classrooms and specialized laboratories for practical learning experiences. The services and facilities (for example, digital services, software, upgraded campus also features two cafeterias and a fully library facilities, sports, etc.). As equipped gym providing fitness programs tailored to there is also unexploited capacity at students' needs. Furthermore, our learning the college, aiming for a modest management platform ensures students can access growth in students (for example academic content asynchronously. As we aim for a with geographically targeted modest increase in student numbers through marketing of the programme) might geographically targeted marketing, we are generate additional resources (see committed to reinvesting in and expanding our services and facilities as student number grows. This also section 5) while mitigating risks from the changing competitive will include further enhancements to our digital landscape faced by the college. infrastructure, upgrades to library resources, and increased recreational and extracurricular offerings.



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On a more detailed level, the We have elevated the objective on "principles, Choose level of policies, and theories" (and their practical structure of the program objectives compliance: could be reconsidered. The program implementation) in the field of business is aimed at bachelor students and administration to the first position (see Annex 2 prepares them for the labor market Revised Curriculum). This adjustment ensures or further academic studies in alignment with the program's aim of preparing business administration, which is bachelor students for the labor market or further why objective (2) on "principles, academic studies in business administration. policies, and theories" (and practical implementation) in this field could well be given first place. The electives in the management Choose level of Aligned with the recommendations of the EEC, we specialization could be enriched have added an optional Project (MGT405) and an compliance: with elements that is often found in Internship module (MAJ101) in the major similar programmes internationally. requirements of the curriculum of the Management For example, some electives could Specialization of the Bachelor in Business be replaced by a larger dissertation Administration (see Annex 2 – Revised Curriculum). The syllabus for the Project is found in Annex 5a, or a consulting project for a company (perhaps in groups to together with the Project Guidelines (Annex 5b), facilitate collaborative skills), as well Referencing Guidelines (Annex 5c) and Marking students' written work guidelines (Annex 5d). as an internship with a company to apply academic knowledge in MAJ101 Internship is an optional internship program. practice. Processes for these types Internship can only be optional since the current of activities are already in place in legislation cannot guarantee to permit non-EU other programmes in the college students to do internship/work, even if it is a and could therefore also be applied mandatory part of their studies and/or unpaid here. internship/work. In Annex 6a we enclose the module's Syllabus entitled "MAJ101 Internship" together with all necessary documents describing the methodology, eligibility criteria and procedure for organized internships and related forms (Annexes 6b-Choose level of When describing the skills that We have revised the intended learning outcomes for students will have after completing compliance: the Accounting specialization to ensure they have a the specialization in accounting, the clear and explicit reference to accounting (see Annex content sometimes misses the core 2 – Revised Curriculum). The updated outcomes now of accounting. Only objective (3) emphasize accounting principles, practices, and relates directly to accounting applications, aligning closely with the structure and knowledge. In contrast, objective (1) focus of the module descriptions. is a result of profound specialist knowledge. If students have acquired in-depth specialist knowledge, they can use this as a basis to adopt a critical attitude towards accounting. Again, the use of IT and statistical methods is a very important application in accounting, but can only be used sensibly if fundamental accounting knowledge has been acquired. It is



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also surprising that there is no writing about single financial statements, but the complex area of consolidation is addressed straight away. The module descriptions for accounting are much better structured. The module descriptions for accounting are much better structured. On this basis, the intended learning outcomes should be reformulated and have a very clear reference to the specialization in accounting. Choose level of The specialization in accounting is We have made adjustments to enhance clarity for provided with very general terms, student orientation by renaming ACC114 Taxation I compliance: such that the content can only be to ACC114 Cyprus Taxation I (Annex 7 - Syllabus) and understood if the respective module ACC212 Taxation II to ACC212 Cyprus Taxation II descriptions are read. In this (Annex 8 - Syllabus and Annex XX - Revised respect, more meaningful module Curriculum). However, further renaming is not names would probably be of greater possible, as the course titles must remain aligned use for student orientation. with the ACCA syllabus to maintain our full exemption accreditation and ensure compliance. Nonetheless, we believe that the current course names, combined with their detailed descriptions, provide students with sufficient understanding of the content and scope of each module. Also, no courses on ESG disclosure We have revised the content of six key courses to Choose level of are offered. Since both the ISSB and integrate ESG-related topics, including disclosure compliance: EFRAG (for the EU) have published standards and practices, ensuring students gain various disclosure standards on ESG, exposure to this critical area across multiple subjects. this area has taken on a special Specifically, the following courses now include ESGimportance. It would also be related content: synergistic with courses such as MAR101 Principles of Marketing: ESG considerations are embedded in market marketing, strategy, and corporate sustainability where these issues are segmentation, product development, sustainable branding, and socially responsible marketing increasingly important. strategies, linking to ESG disclosure and its impact on consumer behavior. (see Annex 9 -MAR101 Syllabus) MGT101 Principles of Management: ESG is included in discussions on ethics, social responsibility, decision-making, and organizational structure, ensuring students understand the role of ESG in corporate governance and operational practices. (see Annex 10 – MGT101 Syllabus) MGT201 Production and Operational Management: ESG is integrated into topics such as sustainable product design, supply chain management, and facility decisions, emphasizing



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the operational implications of ESG metrics. (see Annex 11 – MGT201 Syllabus)

- MGT305 Managing Change: ESG is integrated into organizational change processes, with discussions on ESG-driven restructuring, stakeholder involvement, and sustainable transformation. (see Annex 12 – MGT305 Syllabus)
- MGT317 Corporate Sustainability: ESG disclosure and reporting standards, including frameworks from ISSB and EFRAG, are covered in relation to sustainability reporting, governance, and corporate responsibility. (see Annex 13 – MGT317 Syllabus)
- MGT403 Business Policy and Strategic
 Management: ESG is incorporated into the
 evaluation of external environments, strategic
 planning, and corporate governance, with
 emphasis on its role in strategic decision-making
 and sustainability reporting. (see Annex 14 –
 MGT403 Syllabus).

Regarding the module descriptions in accounting, the descriptions in auditing are excellent. However, the module descriptions in (pure) accounting could be further developed. For example, it remains unclear in which module national accounting standards are in the focus and in which module the IFRS play a major role - and how overlapping is avoided (for example between Accounting I and II and even between Accounting I and III). When the program turns to taxation, it is unclear why UK taxation is part of the curriculum whereas EU taxes seem to be out of scope. Even more, for an international program the intensity of national tax topics could be reduced.

While there is some natural progression in topics related to financial statements and basic consolidation techniques, the overlap is minimal. To avoid overlap, department heads routinely review course syllabi to ensure proper alignment, progression, and balanced content distribution throughout the curriculum. The Director of Academic Affairs collaborates closely with department heads and faculty to address any potential overlaps, ensuring that courses are well-structured, interconnected, and cohesively integrated to provide students with a seamless and logical learning experience.

Specifically, ACC101 Financial Accounting introduces basic concepts and financial statements preparation, ACC201 Financial Accounting II advances to apply international accounting standards, and ACC302 Financial Accounting III focuses on complex areas such as consolidated group accounts and financial analysis. The overlap between courses is well-managed through progressively increasing complexity. For example, consolidation techniques are introduced in ACC101 with simple consolidated statements, expanded in ACC201 with group and entity accounts, and further developed in ACC302 with advanced consolidation involving subsidiaries, associates, and provisions for intra-group transactions. Furthermore, topics such as provisions,

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earnings per share, and taxation are covered only in ACC302, ensuring no repetition of content from ACC101 or ACC201. Similarly, cash flow statements are introduced in ACC101 but further analyzed and interpreted in ACC302, reflecting progression rather than overlap. Overall, the courses are structured with minimal but necessary overlap and a clear progression from fundamental to advanced knowledge. The foundational knowledge in ACC101 is expanded and applied in ACC201, while ACC302 focuses on advanced topics necessary for comprehensive financial accounting expertise. This progression ensures students receive a well-rounded, in-depth understanding of financial accounting without unnecessary overlap.

Finally, the application of accounting in Cyprus is based on IFRSs. The syllabi of all our Accounting courses (where appropriate) are based on IFRSs.

In regards to Taxation, the course syllabi for ACC114 Cyprus Taxation I (Annex 7 – ACC114 Syllabus) and ACC212 Cyprus Taxation II (Annex 8 – ACC212 Syllabus) have been revised to place emphasis on local taxation. This adjustment ensures that students gain a comprehensive understanding of Cyprus taxation.

A total of four modules are offered in the free electives, which fit very well with the specialization in management. In contrast, there are no modules with a direct connection to accounting. Here you could consider bank accounting, insurance accounting, capital market and capital market regulation.

At our institution we adopt the American system of education, where free electives are intentionally designed to provide students with the flexibility to explore courses outside their primary area of specialization. The purpose of free electives is to broaden students' perspectives, enhance their interdisciplinary knowledge, and develop a well-rounded educational experience. While we acknowledge the suggestion to include modules with a direct connection to accounting, we believe that the current structure aligns with the principles of the American system and adequately supports our program's objectives without the need for additional specialized accounting modules in the free electives.

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2. Student – centred learning, teaching and assessment (ESG 1.3)

Areas of improvement and recommendations by EEC	Actions Taken by the Institution	For Official Use ONLY
Given the small size of the program, formal processes and systems are not appropriate, but the EEC would recommend considering the implementation of more informal fora where teaching staff and administrators could share information and good practice examples.	Despite the size of the program we have effective mechanisms in place to achieve the effective dissemination of information. Department heads regularly meet with faculty members to discuss academic matters, share updates, and exchange best practices. Similarly, administrative directors hold regular meetings with their teams to address operational issues and improvements. Joint meetings are also held to ensure continuous communication, collaboration, and the sharing of valuable insights to enhance the overall effectiveness of the program.	Choose level of compliance:
The links of the College to the local industry / market could be further improved, for example, by bringing in external guest speakers. This would help substantiate the links to practice of the content delivered, and it would also help students find internships and employment after their graduation.	At American College, we actively foster industry connections through guest speaker sessions and visiting instructors, which provide students with valuable insights, networking opportunities, and direct exposure to real-world business practices. Our guest speaker program brings in professionals from various sectors, including business, marketing, finance, hospitality, and technology, to share their expertise with students. These sessions help bridge the gap between theoretical learning and industry applications while also creating opportunities for internships and employment. The list of guest speakers (Annex 15 - Guest Speakers) demonstrates our ongoing commitment to engaging with industry professionals. Additionally, our visiting instructors program invites faculty members from other academic institutions to lecture at American College. This initiative enhances academic collaborations and exposes students	Choose level of compliance:



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to diverse teaching methods and international perspectives, further enriching their educational experience. The list of visiting instructors (Annex 16 - Visiting Instructors) reflects these efforts. We will continue to strengthen our industry ties by expanding these initiatives, ensuring students receive practical, industry-relevant knowledge while increasing their career prospects through networking and professional engagement. The program has a relatively small At our institution we adopt the Choose level of compliance: number of free elective modules American system of education, that the students can take. The where free electives are currently available free electives intentionally designed to provide tend to be more linked to the students with the flexibility to management concentration. In explore courses outside their contrast, for students specializing in primary area of specialization. The accounting, offering additional purpose of free electives is to modules could be considered, for broaden students' perspectives, example in the areas of bank enhance their interdisciplinary accounting, insurance accounting, knowledge, and develop a wellcapital markets or capital market rounded educational experience. regulation. While we acknowledge the suggestion to include modules with a direct connection to accounting, we believe that the current structure aligns with the principles of the American system and adequately supports our program's objectives without the need for additional specialized accounting modules in the free electives. The material shared with the EEC We have reviewed the material Choose level of compliance: includes short biographies of the submitted to the EEC and confirm teaching staff. However, it appears that the short biographies of all the that not all teaching staff were teaching staff, including those in the mentioned, for example in the areas areas of accounting and auditing, of accounting and auditing. Also, for were included in the application for others it might be helpful – in case reaccreditation. Additionally, some these short biographies are offered information about our teaching staff to (potential) students as well - to is already publicly available on the highlight the connection to business College's website, providing administration of those lecturers students and the public with where the relationship is not essential details. obvious (or the connection to the respective module is not seen from



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previous business experience or		
research interests). Some topics seem to be part of several modules or even the whole content of a single module, for example ethics. While students reported no immediate concerns, it will be important to regularly check that there is no overlap and that, rather, relationships and synergies across modules are being realized. Again, the more informal fora suggested above might be an effective mechanism to identify and realize these.	Department heads regularly review course syllabi to ensure alignment, progression, and appropriate content distribution across the curriculum. Additionally, the Director of Academic Affairs works closely with department heads and faculty to address any potential overlaps and ensure that courses are well-structured, interconnected and cohesively linked to support a smooth learning progression for students. Any overlap that exists is minimal but necessary, serving to reinforce key concepts. When covered, it is presented only briefly and not in detail, ensuring that each course maintains its distinct focus while supporting overall curriculum coherence.	Choose level of compliance:
There are quite a few extracurricular activities offered, and because of the relatively small size of the College it is difficult to offer much more here, such as sports clubs. However, students could be encouraged to contribute to volunteering activities, for example helping children with their homework. This might be one additional mechanism for the College to contribute to society.	we appreciate the committee's suggestion to encourage students to engage in volunteering activities as an additional mechanism for the College to contribute to society. In fact, we already organize a variety of impactful voluntary activities that actively involve our students, faculty, and staff, fostering a strong sense of community engagement and solidarity. Here are some examples of our recent initiatives: "Together for a Christmas Smile!": This holiday season, we successfully organized a campaign in collaboration with the Cyprus Red Cross Society, where students, faculty, and staff collected and donated clothes, toys, and long-lasting food items to support those in need. Supporting PASYKAF: We held a fundraiser at the College to support the Cyprus Association of Cancer Patients and Friends (PASYKAF), during which students and staff sold raffle	Choose level of compliance:







tickets. The collected funds were handed over to PASYKAF by our Marketing Manager and a student representative.

 Sponsorship of Charity Run in Kakopetria village: The College was a proud sponsor of a charity run dedicated to initiatives such as "Embrace with Love" and " Love Drop" and against bullying. This event was held in memory of Angelos Sofokleous and under the auspices of the Minister of Education. Our Marketing Manager also had the honor of awarding prizes to the winners.

These are just a few examples of the many volunteer activities we undertake, all of which actively involve our students, staff, and faculty. Through such initiatives, we aim to instill values of altruism, community involvement, and social responsibility in our students, while also making meaningful contributions to society.

Finally, the EEC encourages the College to strengthen the relationship to alumni of the program. Alumni could be invited to give guest talks to current students, and they might also help find employment of graduates and overall help further strengthen the reputation of the American College and the program.

American College already has an active Alumni Association (ACALA), which connects thousands of graduates around the globe. Our alumni represent the College in a variety of roles across private and public organizations worldwide, contributing to sectors such as business, hospitality and tourism. The American College Alumni Association keeps graduates informed about college news, events, academic and career opportunities, and developments involving students and graduates. The association also gathers valuable information regarding alumni employment and career progress and invites graduates to participate in College activities. We strongly believe that this active alumni community fosters

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opportunities for knowledge exchange, professional networking, and collaboration. To further enhance alumni engagement, we will continue inviting them to deliver guest talks, share their professional journeys, and mentor current students. Alumni will also be encouraged to support graduate employment through networking and internship opportunities. By leveraging this vibrant alumni network, we aim to further strengthen the College's reputation and enhance the program's overall impact.

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3. Teaching staff

(ESG 1.5)

Areas of improvement and recommendations by EEC	Actions Taken by the Institution	For Official Use ONLY
Although the teaching is monitored (and evaluated by students) it might be fruitful to implement an instructor conference once a year as mentioned also in section 1. That might increase the understand of the general program and slight changes over time and avoid potential overlaps. It also increases the team spirit of the instructors of the program.	Effective mechanisms are in place to ensure consistent communication and alignment within the program. Department heads frequently meet with faculty to discuss academic matters, address course-related issues, and share updates. Additionally, joint meetings between departments promote collaboration, the exchange of ideas, and the coordination of teaching activities (see responses in Section 1). This approach helps maintain team cohesion, prevent overlaps, and support the continuous development of the program.	Choose level of compliance:
Faculty research activities could be further promoted and integrated into the classroom in a consistent way.	Our faculty actively engages in research across various disciplines, and we encourage them to bring their findings into their teaching through case studies, researchbased discussions, and projectbased learning. To further address this, we are taking steps to further promote faculty research and integrate it more consistently into the classroom. These steps include: • Faculty members are encouraged to incorporate their research findings and methodologies into course content, case studies, and class discussions, providing students with access to cutting-edge knowledge and practical insights • Faculty are encouraged to involve students in their research projects, offering opportunities for hands-on experience, critical thinking, and skill development.	Choose level of compliance:







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We are committed to fostering a	
stronger connection between	
faculty research and classroom	
teaching and will work consistently	
to ensure that this integration	
contributes to a richer and more	
engaging educational experience for	
our students.	



4. Student admission, progression, recognition and certification (ESG 1.4)

Areas of improvement and recommendations by EEC	Actions Taken by the Institution	For Official Use ONLY
The EEC would recommend that the American College actively tries to increase the number of applications over time. Currently, the College is not very selective in making offers and generally admits students as long as they pass the minimum requirements and standards, as is necessary to reach the target number of enrolled students. As the College is considering modest growth over the next few years, and with possible regulatory changes that may increase competition in the space, it would be advisable to slowly build up a buffer as a risk management strategy by trying to attract more applicants. This would help ensure the long-term viability and provision of the program, and contribute to scale economies. Care must be taken to not compromise the close interaction with students in this process.	We already employ a variety of promotional strategies to attract a diverse pool of prospective students and enhance the visibility of our programs. Moving forward, we will intensify and enhance these efforts to achieve even greater impact. Our enhanced efforts include: Strengthening social media outreach and search engine optimization, with a focus on broader audience engagement through targeted campaigns that highlight our unique programs, extracurricular activities, and career opportunities. Expanding high school outreach initiatives by intensifying information sessions, career counseling workshops, and partnerships with high schools to further introduce prospective students to the benefits of studying at American College. Deepening engagement with our alumni network, amplifying their success stories and career achievements to more effectively showcase the value of an American College education. Broadening scholarship opportunities and application incentives to attract highperforming students and further encourage early applications. Enhancing our international recruitment efforts by increasing participation in virtual fairs and strengthening partnerships with overseas recruitment agencies.	Choose level of compliance:



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Furthermore, the EEC would recommend the College to consider monitoring the success and employment outcomes of the graduates after their graduation. This would also help build an alumni cohort, which could support teaching via guest lectures, employment outcomes via the provision of internships and jobs, as well as the gradual build-up of	All of these efforts will be implemented without compromising the quality of education, close student interaction, and personalized attention that define our academic approach. We recognize the importance of monitoring the success and employment outcomes of our graduates and building a strong alumni network. As such, we have decided to implement the following actions moving forward to effectively collect, monitor, and analyze information about our graduates' career paths: Biannual online surveys through	Choose level of compliance:
reputation and standing of the American College in the local community.	Biannual online surveys through platforms such as Google Forms, SurveyMonkey, or JotForm, allowing graduates to provide employment-related information, including their career status and professional progress.	
	Frequent communication via social media platforms to maintain contact with graduates, foster a sense of community, and expand our network, making it easier to collect information.	
	 Use of LinkedIn to locate College graduates and systematically track their career paths. 	
	 Follow-ups via text messages and telephone for non- responders, ensuring a higher response rate and comprehensive data collection. 	
Another recommendation, also mentioned in section 1, would be to feedback to students what actions have been taken, if any, in response to student evaluations of the	As mentioned earlier in Section 1, we currently collect student feedback through the Students' Faculty and Course Evaluation Form (Annex 3) and the Student Facilities	Choose level of compliance:
teaching provided. Even if no	and Services Evaluation Form	





actions were necessary because of positive evaluations, it might be nice for students to have evidence that the feedback they give and student voice more generally is taken seriously and acted on, to the extent necessary and as appropriate.

(Annex 4), which are reviewed by faculty and the Internal Quality Assurance Committee. To enhance this process, we will keep students informed of how their feedback is used by sharing updates on key improvements and changes via email, the College's learning platform, and notice board announcements.

5. Learning resources and student support (ESG 1.6)

Areas of improvement and recommendations by EEC	Actions Taken by the Institution	For Official Use ONLY
Although the use of Al in students work is promoted, there is no official policy on this. Therefore, a policy needs to be put in place to ensure any risks of misuse while maintaining academic integrity. Furthermore, students expressed a desire for improvement to the cafeteria and suggested the possibility of free parking. Also, students suggested the introduction of sports clubs.	We have developed a comprehensive policy that outlines clear guidelines for the ethical and responsible use of AI in academic activities (Annex 17 - Policy on the Use of Artificial Intelligence (AI) in Academic Work). This policy ensures the preservation of academic integrity while mitigating potential risks of misuse. The policy addresses permitted and prohibited uses of AI tools, disclosure requirements, and the responsibilities of both students and faculty in maintaining compliance. It also includes measures to support students and faculty through workshops, resources, and access to approved AI tools. We are confident that this policy will provide a structured framework to guide the effective and ethical integration of AI in academic work.	Choose level of compliance:
	Regarding sports and other clubs, these were initially paused due to the COVID-19 pandemic, and while there was limited activity in the period following, we have now fully implemented them again. Students can now actively participate in a variety of clubs, including sports, to enrich their campus experience. As for the cafeteria, we have two facilities on campus. One of them is now operated by a dedicated vendor, offering a wide range of coffee, snacks, meals, and other options to meet the needs of our students and staff. Concerning parking, we have reached an agreement with the Municipality of Nicosia, allowing our	



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	students to benefit from a 50% discount on parking fees, ensuring more affordable parking solutions.	
We also noted that the library's book collection requires regular updates, with resources/books suggested from tutors to ensure it remains relevant and up to date with current knowledge. Also, expanding remote access to the elibrary would greatly benefit students by providing more flexibility and convenience in their studies.	Ensuring that our resources meet current academic and professional standards is something we continuously prioritize in light of student needs, curriculum updates, and evolving industry trends. To this end, we have an established procedure that allows faculty members to apply for the purchase of new books and resources for our library (see Annex 18 - Book-Journal Request Form). This ensures that our collection remains current and aligned with the specific requirements of our programs. Remote access to the e-library is now available to all students. To gain access, students are invited to complete a registration form and submit their request for remote access. This initiative aims to provide these students with greater flexibility and convenience in accessing academic resources during this critical phase of their studies.	Choose level of compliance:

6. Additional for doctoral programmes (ALL ESG)

Areas of improvement and recommendations by EEC	Actions Taken by the Institution	For Official Use ONLY
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7. Eligibility (Joint programme) (ALL ESG)

Areas of improvement and recommendations by EEC	Actions Taken by the Institution	For Official Use ONLY
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B. Conclusions and final remarks

Conclusions and final remarks by EEC	Actions Taken by the Institution	For Official Use ONLY
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Click or tap here to enter text.	Click or tap here to enter text.	Choose level of compliance:
Click or tap here to enter text.	Click or tap here to enter text.	Choose level of compliance:

C. Higher Education Institution academic representatives

Name	Position	Signature
Dr. Charalambos Louca	Program Coordinator	After
Click to enter Name	Click to enter Position	
Click to enter Name	Click to enter Position	
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Date: 25/02/2025





