

Site Visit Indicative Schedule Agenda of a department with two programmes

Ref. Number(s):		Department Name/ Programme(s) of study: Name (Duration, ECTS, Cycle)
Dpt		
Pgrm		
Pgrm		
Institution:		
Date of on-site visit:		

Subject: External Evaluation Schedule

The site visit will take place according to the following indicative schedule and it may change according to the EEC's suggestions:

09:00 – 09:10

- A brief introduction of the members of the External Evaluation Committee

[10 minutes]

Full Name	Title/University
Chair	
Member	
Member	
Member (E-Learning expert)	
Member (Professional body)	
Member (Student)	

09:10 – 09:40

- A meeting with the Rector/Head(s) of the Institution and/or the Vice Rector of Academic Affairs
 - Short presentation of the Institution and discussion

[15 minutes]

- A meeting with the members of the Internal Evaluation Committee(Q&A Session)

[15 minutes]

Name(s) of presenter(s)/participant(s):

Full Name	Position

09:40 – 10:40

- A meeting with the Dean of the School, the Head(s) of the relevant department and all faculty members for a **short presentation of the School's / Department's structure**
 - Mission and strategic planning (including SWOT analysis)
 - Connecting with society
 - Development Processes –Action Plan

Maximum duration of presentation: 15'

Discussion: 45'

[60 minutes]

Name(s) of presenter(s)/participant(s):

Full Name	Position

10:40 – 10:50

- *Coffee Break*

[10 minutes]

10:50 – 12:00

Programme 1:

- A meeting with the **Head(s) of the relevant department** and the **Coordination Committee** of the programme.
 - Discussion regarding the content and the standards of the programme of study about: (**EEC Report / Assessment Area 1** - Study programme and study programme's design and development (ESG 1.1, 1.2, 1.7, 1.8, 1.9))
 - intended learning outcomes and ECTS
 - learning opportunities available to the students
 - qualification awarded
 - feedback processes for the improvement of the department
 - Discussion regarding the Information for the effective management of the programme of study (**EEC Report / Assessment Area 1** - Study programme and study programme's design and development (ESG 1.1, 1.2, 1.7, 1.8, 1.9))
 - Discussion on the process of teaching and learning and the student-centred teaching methodology, the practical trainings and the student assessment (Assessment Area 2 - Student – centred learning, teaching and assessment -ESG 1.3)
 - Observation on the material and discussion on the methodology i.e. students' assessments and equipment used in teaching and learning i.e. software, hardware, materials, online platforms, teaching material, evaluation methods, projects, samples of written examinations/thesis.
 - Discussion on the Student admission, processes and criteria, progression, recognition and certification (**EEC Report /Assessment Area 4** - Student admission, progression, recognition and certification ESG 1.4) / (**EEC Report /Assessment Area 6** - Additional for doctoral programmes (ALL ESG))
 - selection/admission criteria

- students' key performance indicators
- profile of the students' population
- students' satisfaction on learning resources and support available
- students' progression, success and drop-out rates
- career paths of graduates / graduate employment information

*Maximum duration of presentation: 20' Discussion: 50'
[70 minutes]*

Name(s) of presenter(s)/participant(s):

Full Name	Position

12:00 – 13:10

Programme 2:

- A meeting with the **Head(s) of the relevant department** and the **Coordination Committee** of the programme.
 - Discussion regarding the content and the standards of the programme of study about: (**EEC Report / Assessment Area 1** - Study programme and study programme's design and development (ESG 1.1, 1.2, 1.7, 1.8, 1.9))
 - intended learning outcomes and ECTS
 - learning opportunities available to the students
 - qualification awarded
 - feedback processes for the improvement of the department
 - Discussion regarding the Information for the effective management of the programme of study (**EEC Report / Assessment Area 1** - Study programme and study programme's design and development (ESG 1.1, 1.2, 1.7, 1.8, 1.9))
 - Discussion on the process of teaching and learning and the student-centred teaching methodology, the practical trainings and the student assessment (Assessment Area 2 - Student – centred learning, teaching and assessment -ESG 1.3)
 - Observation on the material and discussion on the methodology i.e. students' assessments and equipment used in teaching and learning i.e. software, hardware, materials, online platforms, teaching material, evaluation methods, projects, samples of written examinations/thesis.
 - Discussion on the Student admission, processes and criteria, progression, recognition and certification (**EEC Report /Assessment Area 4** - Student admission, progression, recognition and certification ESG 1.4) / (**EEC Report /Assessment Area 6** - Additional for doctoral programmes (ALL ESG))
 - selection/admission criteria
 - students' key performance indicators
 - profile of the students' population
 - students' satisfaction on learning resources and support available
 - students' progression, success and drop-out rates
 - career paths of graduates / graduate employment information

Maximum duration of presentation: 20' Discussion: 50'
[70 minutes]

Name(s) of presenter(s)/participant(s):

Full Name	Position

13:10 – 14:10

- Lunch Break

[60 minutes]

14:10 - 15:10

- A meeting **ONLY** with members of the teaching staff on each course of the programme(s) for all the years of study (QA session).
 - Self-Presentation-(i.e. academic qualifications, publications, research interests, research activity, compliance with Staff ESG), on any other duties in the institution and teaching obligations in other programmes.
 - Discussion on the design, structure and content of each course and its implementation, the criteria used for the development of the program (i.e., methodologies, selected bibliography, students' workload, compliance with Teaching ESG).
 - Discussion on the learning outcomes, the content and the assessment of each course and their compliance with the level of the programme according to the EQF.
 - Discussion of prescribed and recommended reading for each module.
 - Discussion on assessment criteria, samples of final exams or other teaching material and resources. Assessment criteria, processes and practices refer to both summative and on-going formative assessment and should be examined vis-à-vis the structure and content of the program and each individual course.

(EEC Report /Assessment Area 2 - Student – centred learning, teaching and assessment (ESG 1.3) / (EEC Report /Assessment Area 3 – Teaching Staff (ESG 1.5))

[60 minutes]

Name(s) of the teaching staff:

Full Name	Position

15:10 – 16:10

- A meeting with **ONLY External Stakeholders for the programme(s)**.
 (EEC Report/**Assessment Area 4** - Student admission, progression, recognition and certification ESG 1.4)/ (EEC Report/**Assessment Area 1** Study programme and study programme’s design and development - ESG 1.1, 1.2, 1.7, 1.8, 1.9)
 1. ESs' input on the development of the institution's quality assurance policies.
 2. ESs' input on the design and development, as well as on the on-going monitoring and review of the programme of study.
 3. ESs' involvement on the periodic assessments to ensure continuous alignment with market needs.
 4. ESs' sought-out input to review and to update public information for purposes of accuracy.
 5. ESs' contribution in aligning the program with the European Qualifications Framework, and in assessing the delivery of its effectiveness.
 6. ESs' sought-out input to provide:
 - industry trend analysis
 - data exchanges via professional networks
 - employer insights concerning career readiness of graduates.
 7. ESs' input on the program's potential employability of its graduates.

[60 minutes]

Name(s) of participant(s):

Full Name	Position

16:10 – 16:50

- A meeting with **ONLY students and graduates** (5 – 15 participants) **of the programme(s)**.
 (EEC Report /**Assessment Area 1** Study programme and study programme’s design and development (ESG 1.1, 1.2,1.3 1.7, 1.8, 1.9. 1.10), **Assessment Area 2** - Student – centred learning, teaching and assessment -ESG 1.3) **EEC Report /Assessment Area 4** - Student admission, progression, recognition and certification ESG 1.4)/ (EEC Report /**Assessment Area 5** - Learning resources and student support (ESG 1.6))/ (EEC Report /**Assessment Area 6** - Additional for doctoral programmes (ALL ESG))

[40 minutes]

Name(s) of participant(s):

Full Name	Position

16:50 - 17:00

- *Coffee Break*

[10 minutes]

17:00 – 17:20

- A meeting **exclusively** with members from the Administrative Staff (QA session) (EEC Report /Assessment Area 4 - Student admission, progression, recognition and certification ESG 1.4)/ (EEC Report /Assessment Area 5 - Learning resources and student support (ESG 1.6)) / (EEC Report /Assessment Area 6 - Additional for doctoral programmes (ALL ESG))

[20 minutes]

Name(s) of participant(s):

Full Name	Position

17:20 – 17:35

Lesson Observation

[15 minutes]

17:35 – 18:05

- A visit to the premises of the institution (i.e. library, computer labs, teaching rooms, research facilities) and discussion of the main issues with IT Manager, Course Leader and Director of Academic Quality and Compliance

[30 minutes]

Name(s) of participant(s):

Full Name	Position

18:05 – 18:20

- **Working Coffee Break**

A meeting ONLY between the EEC members, to sum up and discuss for any additional clarifications needed, before the Exit Discussion

[15 minutes]

18:20 – 18:50

- **Exit Discussion** with the Dean of the School, the Head(s) of the relevant department, the coordinator(s) of the programme(s) - and the Director(s) of Academic Quality and Compliance (questions, clarifications).

[30 minutes]

Name(s) of participant(s):

Full Name	Position

Notes:

- All staff must be available during the whole day of the **(site) visit** for queries that may occur.
- The institution should provide very brief presentations in the sessions needed, so that adequate time remains for questions by the EEC members and for productive discussion to follow.
- The EEC may determine the minimum number of students/graduates for the interviews.
- During the **(site) visit**, the EEC will visit classes and/or laboratories of the programme(s) of study under evaluation or of other programmes of the same level. The EEC may decide to conduct observations of classrooms and/or laboratories during the **(site) visit** based on the general weekly schedule of the institution, which should be available.
- Any links directing to course(s) and lecture(s) examples and/or live streaming and/or virtual tours should be accompanied with username(s) and password(s), if required.
- The Agency highlights that exam papers should be made available to the EECs, as well as sample tests in the case of a new programme of study.

IMPORTANT Announcements by the CYQQA:

<https://www.dipae.ac.cy/index.php/el/nea-ekdiloseis/anakoineseis-el>

<u>Title</u>	<u>Created Date</u>
<u>Γραπτά και Εργασίες (Υποβολή, Διάρκεια Φύλαξης) (Αρ. 3)</u>	20 March 2024
<u>Ελάχιστη Διάρκεια Σπουδών</u>	21 February 2024
<u>Διδασκαλία Μαθημάτων από Ακαδημαϊκό Προσωπικό με Εξειδίκευση στο Αντίστοιχο Επιστημονικό Πεδίο και Συνέργειες μεταξύ Τμημάτων, Σχολών και Τομέων</u>	14 February 2024
<u>Συμμετοχή Εξωτερικών Εταίρων (external stakeholders) στις Επιτόπου Επισκέψεις</u>	14 February 2024
<u>Αξιολόγηση Φοιτητών/Φοιτητριών – Κριτήρια, Μεθοδολογία, Μαθησιακά Αποτελέσματα</u>	15 November 2023
<u>Αξιολόγηση – Πιστοποίηση και Προσφορά Προγραμμάτων σε δύο γλώσσες</u>	30 October 2023
<u>“Foundation Course” Κυπριακών Ιδρυμάτων Ανώτερης Εκπαίδευσης</u>	12 September 2023
<u>Μόνιμο και πλήρους απασχόλησης Ακαδημαϊκό Προσωπικό Ιδρυμάτων Ανώτερης Εκπαίδευσης για Προγράμματα Σπουδών Επιπέδου Πτυχίου και Μάστερ – Αξιολογήσεις και Επαναξιολογήσεις (Αρ. 2)</u>	14 July 2023
<u>Συμμετοχή του Ακαδημαϊκού Προσωπικού των ιδρυμάτων ανώτερης εκπαίδευσης σε συνέδρια και προγράμματα επιμόρφωσης</u>	02 June 2023
<u>Προσόντα Ακαδημαϊκού Προσωπικού στα Ιδρύματα Ανώτερης Εκπαίδευσης</u>	02 June 2023
<u>Επιτόπου επισκέψεις για εξωτερική αξιολόγηση και περιορισμός της επαφής των στελεχών των ιδρυμάτων με τα μέλη των επιτροπών εξωτερικής αξιολόγησης στα θέματα της ημερήσιας διάταξης</u>	31 May 2023
<u>Μεταπτυχιακή Διατριβή στο Πλαίσιο Προγραμμάτων Σπουδών Επιπέδου Μάστερ (Αρ. 2)</u>	24 April 2023
<u>Γραπτά και Εργασίες (Υποβολή, Διάρκεια Φύλαξης) (Αρ. 2)</u>	24 April 2023
<u>Υποβολή Εβδομαδιαίων Διαδραστικών Δραστηριοτήτων για τα Εξ Αποστάσεως Προγράμματα Σπουδών</u>	18 April 2023
<u>Αξιολόγηση Φοιτητών/Φοιτητριών (Αρ. 2)</u>	18 April 2023
<u>Κατανομή Μαθημάτων ανά Εξάμηνο</u>	23 January 2023
<u>Έναρξη Ακαδημαϊκού Έτους και Θερινές Περίοδοι</u>	18 January 2023
<u>Reinforcement of the Process of Teaching Evaluation by Students</u>	22 December 2022
<u>Cross-border QA Carried out by CYQAA - Policy and Guidelines</u>	23 March 2022
<u>Predefined and published regulations and Criteria for Student Admission</u>	24 January 2022
<u>Students' Assessment</u>	19 January 2022

Evaluation- Grading of Weekly Activities of Distance Learning Programmes (No. 3)	07 August 2020
Evaluation of Distance Learning Programmes (No. 2)	04 May 2020
Evaluation of Distance Learning Programmes	29 April 2020
Required Levels of English language proficiency for studies in undergraduate and postgraduate programs offered in English	02 July 2020
Student-centered learning, teaching and assessment	21 November 2019
Gender equality and inclusive language	10 June 2019
CYQAA Thematic Analyses According to the European Standards and Guidelines - ESG	03 June 2019
Criteria and Quality Indicators for Distance Learning Programmes of Study (Num: 2)	13 September 2017
Guidelines for Doctoral Programmes of Studies	22 May 2017
Seminar: Mapping learning and using rubrics to align learning outcomes to instruction and assessment	12 January 2024